



ANNUAL

FY15

REPORT



People helping people TRIUMPH over poverty, abuse and neglect; to shape STRONG futures for themselves, their families and communities.

FY2015 Annual Report

The Winchester Department of Social Services FY 2015 Annual Report provides an overview of the mandated services and programs provided to City residents throughout the year. As in years past, this report reflects the departments' challenges and successes.

The Winchester Department of Social Services' 49 employees are committed to our City residents. The dedicated staff strive to provide quality customer service, education and training; family support and prevention services; income stability and self-sufficiency to our community's children, families and individuals.

As noted below, these are a few of the department's highlights and achievements for FY 2015:

- Continued development and collaboration with community partners to provide quality services and support
- Increased use of Kinship Care for children who enter Foster Care.
- Completed adoptions for 9 children in Foster Care.
- Completion of Phase I migration of Benefit Programs cases to a new case management system (VaCMS) that helps streamline the application process for programs and services. The final phase of this migration process is scheduled for completion 2016.
- Collaborated with City of Winchester Emergency Management staff to develop and implement training for Social Services Department staff responsible for providing Mass Care Sheltering during emergencies or disasters.



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Supplemental Nutrition Assistance Program (SNAP)

Supplements the food budgets of low-income households to help assure needy persons a nutritionally adequate diet. Eligibility is determined by financial need and household size. Benefits are issued through Electronic Benefit Transfer.



Funding: 100% Federal

	FY13	FY14	FY15
Applications	1,965	1,615	1,604
Unduplicated Recipient Count	7,963	7,441	6,819
\$ Issued	\$7.2M	\$6.5M	\$5.9M

Medicaid



Makes direct payments to health care service providers for eligible individuals and families who are unable to pay for needed medical services. Medicaid pays for a variety of medical services, including prescription drugs, doctor visits, nursing facility care and hospital care.

Funding: 42% State • 58% Federal

	FY13	FY14	FY15
Applications	1,564	2,646	1,956
Unduplicated Recipient Count	6,480	6,580	6,993
\$ Issued	\$24.6M	\$34.1M	\$35.4M

Energy Assistance

Assists low-income households in meeting their immediate home energy needs. Fuel Assistance purchases home heating fuel; Crisis Assistance assists with an emergency heating need; and Cooling Assistance assists with payment to operate or repair/replace cooling equipment.



Funding: 100% Federal

Applications	FY13	FY14	FY15
Fuel	527	454	464
Crisis	133	149	124
Cooling	317	312	266
Total Expenditures	\$210,951	\$188,686	\$185,689

Temporary Assistance to Needy Families (TANF)



Provides time-limited financial assistance and employment related services to enable families with children to become self-supporting and promotes economic independence through participation in the VIEW Program.

Funding: 100% Federal

	FY13	FY14	FY15
Applications	474	388	396
Unduplicated Recipient Count	782	605	464
Total Issued	\$400,957	\$295,002	\$269,726

VA Initiative for Employment Not Welfare (VIEW)

Offers employment-related activities, education, training and needed support services to TANF recipients while providing the opportunity to achieve economic independence, opportunities and work skills necessary for self-sufficiency.

Funding: 15.5% Local • 62.5% State • 22% Federal

	FY13	FY14	FY15
Individuals Referred	121	87	74
Total Enrolled	141	102	80
# Involved in Work Activity (% of total)	130 (92%)	84 (82%)	64 (80%)
# Employed (% of total)	81 (57%)	67 (66%)	44 (55%)
Average Hourly Wage	\$8.68	\$8.28	\$8.52
Average Monthly Earnings	\$1,163	\$1,069	\$1,100
Supportive Services Expenditures	\$100,609	\$95,020	\$73,830

Child Protective Services (CPS)

Investigates reports of child abuse and neglect. Provides services to treat and prevent abuse and neglect.

	FY13	FY14	FY15
Intakes	598	542	549
Investigations	59	79	88
Founded Cases	28	23	32
Ongoing Cases	24	21	51
Family Assessments	237	207	295
Family Services Cases	23	23	14

Child Care Services

Provides funding to enhance the quality, affordability, and supply of child care available to families. Child care programs are child-centered, family-focused services that support the family goals of economic self-sufficiency and child development by providing substitute parental care, protection, guidance and early childhood education.



Funding: 100% Federal

	FY13	FY14	FY15
Households Served (Unduplicated count)	80	92	86
Children Served (Unduplicated Count)	188	193	170
Total Childcare Subsidy Provided	\$413,544	\$426,355	\$448,959

Comprehensive Services Act (CSA)



Provides for the pooling of eight specific funding streams used to purchase services for at-risk youth (1993 Virginia Law). These funds are returned to the localities with a required state/local match and are managed by local interagency teams. The purpose of the act is to provide high quality, child-centered, family-focused, cost-effective, community-based services to at-risk youth and their families.

Funding: 43% Local • 57% State

	FY13	FY14	FY15
Children Served	75	91	108
Total Expenditures	\$1,455,285	\$1,116,510	\$1,664,710

Adult Services

Provides services to adults with disabilities 18 years of age or older and to adults age 60 years or older. These services are designed to assist the adult in remaining in the least restrictive setting and functioning as independently as possible, to establish or strengthen appropriate family and social support systems and to support the adult in self-determination. Services may also be arranged for individuals in emergency situations who lack the capacity to consent to services.



Funding: 20% Local • 80% Federal

	FY13	FY14	FY15
Adult Protective Investigations	36	40	41
Ongoing Cases	58	51	60
Companion Care	1	1	0
Companion Care Expenditures	\$3,768	\$3,376	\$0
Guardianships	50	52	55
Auxiliary Grant (pp served)	30	30	29
Auxiliary Grant Expenditures	\$154,845	\$174,708	\$156,268

General Relief



Designed to provide emergency assistance that cannot be provided through other means (optional local program). In Winchester, this provides burial assistance to families in need.

Funding: 100% Local

	FY13	FY14	FY15
Burials	11	17	16
Expenditures	\$6,215	\$10,103	\$9,060

Adoption Services

Provides services and registries to bring together children and families for permanent placements. Winchester Social Services supports several adoption initiatives and issues that include recruiting prospective families, conducting home studies, partnering with the media to feature waiting children, and offering financial assistance and other services that provide stability for adoptive families.



Funding: 50% State • 50% Federal

	FY13	FY14	FY15
Adoptions Completed	2	2	9
Adoption Subsidy & Special Needs Adoption (# people/\$)	44/ \$452,628	43/ \$505,639	45/ \$506,344

Foster Care



Provides services to children and families when circumstances require the child to be removed from their home. Foster Care provides a safe and stable environment for children and older youth until the issues that made placement outside the home necessary are resolved.

When a child cannot return home, another home is found.



	FY13	FY14	FY15
Children in Foster Care	22	33	56*

* Actual number of children served

CommonHelp Online Application Portal

CommonHelp is a State of Virginia initiative started in October 2012. It provides 24/7 online access to health and human services information and benefits for Virginia residents from any computer.

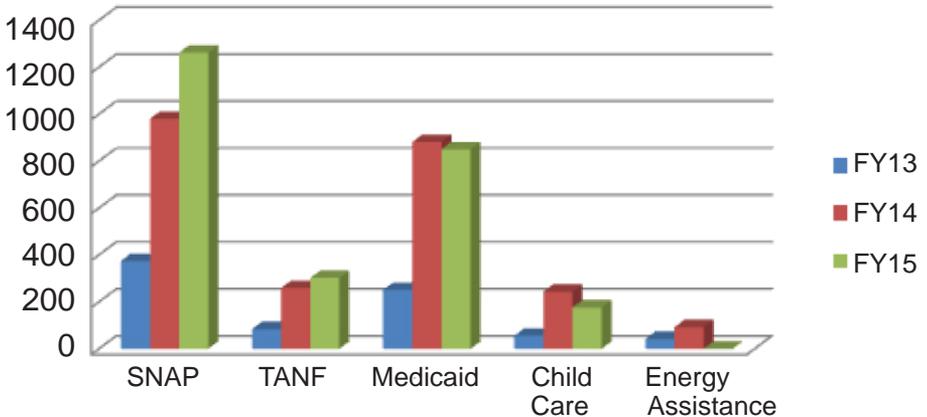
CommonHelp allows citizens to screen for potential eligibility and apply for:

- SNAP (Supplemental Nutrition Assistance Program)
- TANF (Temporary Assistance for Needy Families)
- Medical Assistance (Medicaid)
- Child Care
- Energy Assistance

www.commonhelp.virginia.gov



CommonHelp Usage



Winchester Department of Social Services

Administrative Board

Eden Freeman, City Manager

2015 DSS Board

Patricia Stiles, Chair
Betty Curtis, Vice-Chair

Ann Dillard
Kimberly Herbstritt
Marie Imoh
Karen Shipp

Kathryn Tagnesi
Les Taylor
Patrick Wingfield

WDSS Directors

Amber Dopkowski, Director
Georjean Coco, Assistant Director



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A-B-C's of Safe Sleep

SPREAD THE WORD!

To help reduce a baby's risk and ensure a safe sleep area, please share this safe sleep message with **EVERYONE**: Family members, babysitters, daycare workers and anyone who provides care for a baby younger than one year of age.

The **A B C**'s of Safe Sleep

A **Alone**
Not with other people, pillows, blankets, or stuffed animals.

B **on my Back**
Not on the stomach or side.

C **in my Crib**
Not on an adult bed, sofa, cushion, or other soft surface.

