

2025 City of Winchester Community Survey Results			
536 Resident Responses			
Margin of Error: +/-4.1%			
Major Categories	2025	2023	2025 v 2023
Quality of public safety services	85.80%	86.7%	-0.9%
Quality of parks & recreation facilities	80.40%	76.0%	4.4%
Efforts to ensure community is prepared for emergencies	74.40%	72.6%	1.8%
Quality of customer service	74.00%	74.1%	-0.1%
Quality of recreation programs	69.70%	65.1%	4.6%
Maintenance of streets	62.20%	61.2%	1.0%
Quality of public (bus) transportation services (WinTran)	59.20%	49.6%	9.6%
Perceptions	2025	2023	2025 v 2023
Overall quality of life in the City	76.4%	76.0%	0.4%
Overall quality of services provided by City	68.8%	67.3%	1.5%
Value received for local tax dollars/fees	50.5%	51.4%	-0.9%
Overall direction the City is heading	45.9%	41.1%	4.8%
How well the City is managing growth	33.5%	31.1%	2.4%
Rating the Community	2025	2023	2025 v 2023
As a place to live	82.2%	80.2%	2.0%
As a place to raise children	73.1%	71.9%	1.2%
As a place to work	68.9%	66.4%	2.5%
Parks and Recreation	2025	2023	2025 v 2023
Maintenance of City parks	81.5%	79.2%	2.3%
Number of City parks	64.0%	64.4%	-0.4%
Walking/biking trails	60.0%	63.3%	-3.3%
Outdoor athletic facilities	68.6%	61.2%	7.4%
Availability of City recreation facilities	62.2%	61.1%	1.1%
Availability of info. about recreation programs	64.2%	56.6%	7.6%
Quality of outdoor pool in Jim Barnett Park	62.9%	55.8%	7.1%
Quality of recreation programs for youth	59.0%	52.7%	6.3%
Quality of indoor athletic facilities	52.5%	44.5%	8.0%
Quality of indoor pool in Jim Barnett Park	49.4%	43.3%	6.1%
Public Safety	2025	2023	2025 v 2023
Overall quality of fire services	90.4%	89.7%	0.7%
Overall quality of emergency medical service	89.1%	89.3%	-0.2%
How quickly fire & emergency services respond	89.6%	88.6%	1.0%
Overall quality of police protection	77.3%	83.2%	-5.9%

How quickly police respond to emergencies	70.2%	75.0%	-4.8%
Visibility of police in downtown Winchester	61.9%	67.6%	-5.7%
Efforts by the City to prevent crime	60.6%	62.5%	-1.9%
Visibility of police in neighborhoods	56.8%	56.3%	0.5%
Feelings of Safety	2025	2023	2025 v 2023
Walking in your neighborhood during the day	90.3%	94.3%	-4.0%
In downtown Winchester during the day	84.4%	87.9%	-3.5%
In City parks during the day	82.5%	83.8%	-1.3%
In commercial/retail areas outside of downtown	61.9%	62.3%	-0.4%
Walking in your neighborhood after dark	59.1%	61.8%	-2.7%
In downtown Winchester after dark	40.5%	42.1%	-1.6%
City Maintenance	2025	2023	2025 v 2023
Maintenance of City street lighting	77.0%	77.2%	-0.2%
Condition of street signs & traffic signals	72.9%	72.0%	0.9%
Condition of streets in your neighborhood	70.2%	71.9%	-1.7%
Condition of major City streets	69.1%	69.4%	-0.3%
Cleanliness of public areas	70.8%	69.1%	1.7%
Adequacy of City street lighting	69.5%	66.1%	3.4%
Communication	2025	2023	2025 v 2023
Availability of info. about City services/programs	61.7%	64.0%	-2.3%
Quality of information/content on City's website	59.9%	57.3%	2.6%
Ease of paying bills, etc. on City's website	57.6%	57.2%	0.4%
Timeliness of info provided by government	61.9%	56.4%	5.5%
Quality of the City's website	61.2%	55.4%	5.8%
Ease of use/navigation on City's website	56.2%	53.4%	2.8%
Quality of City's social media	60.1%	50.7%	9.4%
City efforts to keep residents informed	55.5%	49.7%	5.8%
Opportunity to be involved in local decisions	39.3%	30.4%	8.9%
Solid Waste Services and Public Works	2025	2023	2025 v 2023
Residential trash collection services	83.6%	87.8%	-4.2%
Customer service by water/sewer employees	77.2%	84.7%	-7.5%
Yard waste curbside collection	79.9%	84.0%	-4.1%
Curbside recycling services	76.1%	81.0%	-4.9%
Snow removal on major City streets	80.5%	74.6%	5.9%
Street sweeping in your neighborhood	72.2%	68.0%	4.2%
Snow removal on neighborhood streets	71.0%	65.8%	5.2%