

# WINCHESTER DEPARTMENT OF SOCIAL SERVICES

Fiscal Year 2022

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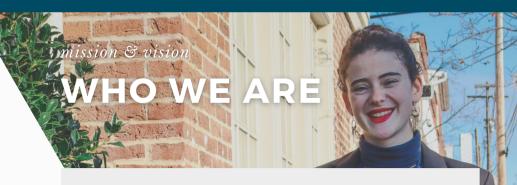
winchesterva.gov/dss

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540-662-3279

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Welcome to the Winchester Department of Social Services Annual Report for fiscal year 2022.

The Winchester Department of Social Services promotes safety, stability and self-sufficiency to improve the quality of life of its residents by providing critical human services and maintaining strong community partnerships.

## Leadership

### **ADMINISTRATIVE BOARD**

### **WDSS DIRECTOR**

Dan Hoffman, City Manager

Amber Dopkowski

### SOCIAL SERVICES ADVISORY BOARD

Danielle Bostick, Chair Bibianna Vazquez, Vice Chair Nicholas Robb Cheryl Beaudoin-Stehlin Anita Schill Jasmine Frye Cindy Taylor Lauren Carnill

## Supplemental Nutrition Assistance Program





This program supplements the food budgets of low-income households to help assure a nutritionally adequate diet. Eligibility is determined by financial need and household size. Benefits are issued through Electronic Benefit Transfer (EBT).

	FY20	FY21	FY22
Applications	1,695	1,571	1,691
Unduplicated Recipient Count	4,649	4,801	5,048
Dollar amount issued	\$5.2M	\$7.7M	\$9.9M

# **MEDICAID**

Makes direct payments to health care service providers for eligible individuals and families who are unable to pay for needed medical services. Medicaid pays for a variety of medical services, including prescription drugs, doctor visits, nursing facility care and hospital care.

48%
State Funding

52%
Federal Funding

	FY20	FY21	FY22
Applications	2,251	1,726	1,428
Unduplicated Recipient Count	8,836	9,284	10,340
Dollar amount issued	\$53.5M	\$60.3M	\$66.5M



# ENERGY ASSISTANCE

Assists low-income households in meeting their immediate home energy needs.

- Fuel Assistance purchases home heating fuel.
- Crisis Assistance assists with an emergency heating need.
- Cooling Assistance assists with payment to operate or repair/replace cooling equipment.

	FY20*	FY21*	FY22*
Fuel	326	322	306
Crisis	32	18	21
Cooling	196	201	239
Total Expenditures	\$191,286	\$204,527	\$302,470

<sup>\*</sup>Data has been updated to show case data instead of application data, which was used in previous annual reports.

# Temporary Assistance for Needy Families

# **TANF**

TANF provides time-limited financial assistance and employment-related services to enable families with children to become self-supporting and promotes economic independence through participation in the VIEW Program.

62%
State Funding

38%
Federal Funding

	FY20	FY21	FY22
Applications	254	277	239
Unduplicated Recipient Count	307	335	332
Dollar amount issued	\$214,269	\$286,000	\$311,074

# Virginia Initiative for Education and Work

# VIEW

VIEW offers employment-related activities, education, training, and needed support services to TANF recipients while providing the opportunity to achieve economic independence, opportunities, and work skills necessary for self-sufficiency.

15%
Local Funding

73%
State Funding

12%
Federal Funding

	FY20	FY21	FY22
Individuals Referred	41	37	28
Total Enrolled	46	56	57
# Involved in Work Activity (% of total)	8 (17%)	4 (7%)	2 (4%)
# Employed (% of total)	20 (43%)	11 (20%)	11 (20%)
Average Hourly Wage	\$11.60	\$15.04	\$12.63
Average Monthly Earnings	\$1,669	\$2,466	\$2,052
Supportive Services Expenditures	\$24,178	\$7,430	\$27,115



### Child Protective Services

# **CPS**

CPS investigates reports of child abuse and neglect and provides services to treat and prevent abuse and neglect.

	FY20	FY21	FY22
Intakes	723	742	843
Investigations	131	94	109
Founded Cases	34	34	34
Ongoing Cases	108	108	137
Family Assessments	390	238	303
Family Services Cases	16	16	9

# CHILD CARE SERVICES

Provides funding to enhance the quality, affordability, and supply of child care available to families. Child care programs are child-centered, family-focused services that support the family goals of economic self-sufficiency and child development by providing substitute parental care, protection, guidance, and early childhood education.

25%
State Funding
75%
Federal Funding

	FY20	FY21	FY22
Households Served	83	48	77
Children Served	142	73	121
Total Childcare Subsidy Provided	\$439,938	\$379,128	\$517,656

### Children's Services Act

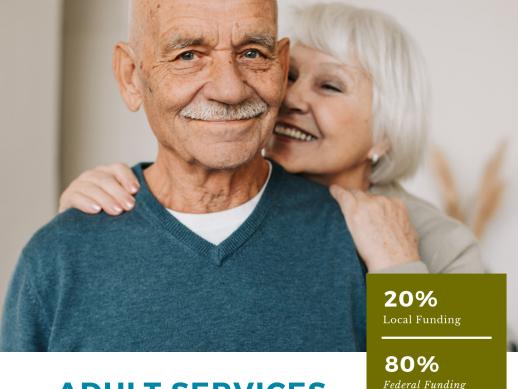
# **CSA**

Provides for the pooling of eight specific funding streams used to purchase services for at-risk youth (1993 Virginia Law). These funds are returned to the localities with a required state/local match and are managed by local interagency teams. The purpose of the Act is to provide high quality, child-centered, family-focused, cost-effective, community-based services to at-risk youth and their families.

45%
Local Funding

55%
State Funding

	FY20	FY21	FY22
Children Served	206	177	190
Total Expenditures	\$3,292,690	\$3,456,249	\$3,571,400



# **ADULT SERVICES**

Provides services to adults with disabilities age 18 or older and to adults age 60 or older. These services are designed to assist the adult in remaining in the least restrictive setting and functioning as independently as possible, to establish or strengthen appropriate family and social support systems and to support the adult in self-determination. Services may also be arranged for individuals in emergency situations who lack the capacity to consent to services.

	FY20	FY21	FY22
Adult Protective Investigations	91	107	94
Ongoing Cases	36	48	16
Companion Care	1	2	1
Guardianships	89	90	82
Auxiliary Grant (people served)	25	18	17
Auxiliary Grant Expenditures	\$118,070	\$133,137	\$149,605



**SERVICES** 

Provides services and registries to bring together children and families for permanent placements. Winchester Social Services supports several adoption initiatives and issues that include recruiting prospective families, conducting home studies, partnering with the media to feature waiting children, and offering financial assistance and other services that provide stability for adoptive families.

	FY20	FY21	FY22
Adoptions Completed	21	8	24
Adoption Subsidy & Special Needs Adoption (# children/\$)	72/\$933,950	81/\$1,076,985	96/\$1,294,703

# **FOSTER CARE**

Provides services to children and families when circumstances require a child to be removed from their home. Foster care provides a safe and stable environment until the issues causing placement outside the home are resolved. When a child cannot return home, another permanency option is found.

	FY20	FY21	FY22
Children in Foster Care	93	98	98



100%
Local Funding

# GENERAL RELIEF

An optional, local program designed to provide emergency assistance that cannot be provided through other means. In Winchester, this provides burial assistance to those in need.

	FY20	FY21	FY22
Burials	12	19	25
Expenditures	\$8,100	\$11,050	\$15,200















Foin our team!

# CAREER & INTERNSHIP OPPORTUNITIES

Let's connect! Find us on Handshake and LinkedIn.

**Handshake** 



City of Winchester, VA Local Government









Winchester

# Silent night, C sleeping right.

**BABY SLEEPS** ALONE, APART, ALWAYS.

Safe sleep practices can prevent infant deaths. Learn more at dss.virginia.gov/safe\_sleep

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