



# The WinTran Guide

To Bus & Trolley  
Service in the  
City of Winchester VA



# How to Use the Winchester Transit Guide...

- Check the color coded map and route guide on pages 6-7 to find the page location for each route's detailed information, including maps and route schedules.
- Use the system maps for each route to find the bus route and stop nearest to your location.
- Turn to the specific route pages desired, where you will find maps and timetables for the major stops along the route. There are other stops in addition to the ones shown. To judge the time for your stop, check the timetable for the stops just before and after your stop.
- For transfer information, please see page 22. If your destination is not on the same route in which you board, you may need to transfer to another bus. The downtown transfer station located on Boscawen Street is the transfer point.
- Buses only stop at designated bus stops. Signs are blue with white lettering.
- For more information, visit our website at [www.winchesterva.gov/transit](http://www.winchesterva.gov/transit).



**For Route Guide, System Maps & Timetables  
Turn to Pages 6-19**



## Welcome Aboard!

Winchester Transit offers fixed-route bus and trolley service throughout the City of Winchester. A complimentary Para-Transit service is also offered to qualified individuals.

### Hours of Operation

#### *Fixed-Route and Para-Transit*

Monday-Friday      6:00 am- 8:00 pm  
Saturday              9:00 am- 5:00 pm

Closed on Sundays and designated Holidays.

#### *Trolley*

Monday/Wednesday/Friday 8:00 am- 6:00 pm  
Saturday                      10:00 am- 4:00 pm

## Holiday Schedule

Winchester Transit does not operate on the following holidays:

- New Year's Day
- Memorial Day
- Apple Blossom Festival (Friday and Saturday)
- Independence Day
- Labor Day
- Thanksgiving
- Friday after Thanksgiving
- Christmas Eve
- Christmas Day

Visit Winchester Transit's official website:

[www.winchesterva.gov/transit/holiday](http://www.winchesterva.gov/transit/holiday)

## Fares

Adults (Ages 18 and over) - \$1.00



Half-Fare\* - \$.50



Children under 2 - FREE

\*Students, seniors 65 or older, individuals with disabilities, or Medicare card holders. To qualify for reduced fare, present WinTran Half-Fare Bus Pass when boarding. Applications for the half-fare bus pass are available at the Winchester Transit office - 301 East Cork Street, or at City Hall – 15 N. Cameron Street. You may also contact Winchester Transit at 662-3982 for an application.

## Ticket Books

Adult tickets may be purchased in books of 20 for \$17.00 from any WinTran driver or at the Transit Office.

Passengers must have exact fare. Drivers are unable to make change.

## Transfers

Winchester Transit offers free transfers from one route to another during



the same one-way trip. Transfers will only be honored for the route and time in which it is issued. When you require a transfer, request a transfer from the driver when boarding the bus and paying the fare. Hand the transfer to the driver when boarding the

second bus instead of paying the cash fare. Transfers are valid for one hour and will be honored at the downtown transfer station on Boscawen Street.

## Accessible Service



All Winchester Transit buses and trolleys are wheelchair accessible. Ask your bus driver if you would like the lift lowered. All mobility devices must be secured while traveling. Para-Transit service is available for individuals who have a qualifying disability that prevents them from riding the fixed-route service. Turn to page 20 for details. All information about Para-Transit service and the certification process can be obtained by calling (540) 662-3982.

## Bike Racks

Winchester Transit provides the best of both biking and busing worlds with free bike racks on the front of all buses. You pay the regular fare and your bike rides FREE! Each bike rack holds two bikes and you can load and unload at most stops. Space is available on a first-come basis. If the bike rack is full, please wait for the next bus. Sorry, bikes are not allowed inside buses.

Types of Bikes Allowed - Only conventional, single- seat, two wheeled bikes with wheel sizes between 20"-29" and up to a 44" wheel base are allowed. Bikes with over-sized wheels, tandems, and motor powered bikes are not allowed.

NOTE: You are responsible for loading, securing, and removing your bike from the bike rack. To load bike: Squeeze handle and pull down rack, place bike in rack slot, grasp support arm and pull over tire.



# Travel Tips

Winchester Transit wants to take you places. We are dedicated to providing you dependable, efficient, convenient, and safe travel. You can help us serve you better by keeping the following guidelines in mind:

- Have correct fare, ticket, or ID card ready as you board the bus.
- Remember your bus driver cannot make change.
- Do not eat, drink, or smoke on the bus.
- Reserve the front seats for seniors and individuals with disabilities.
- Do not use profane language or make excessive noise while on the bus.
- Use your transfer on the route and time in which it was issued.
- Remember your bus driver cannot accept expired transfers.
- Remember service animals are welcome. Pets are only permitted in an approved pet carrier.
- Remember buses cannot wait after the scheduled departure times in this guide.
- Remember you must be at a designated bus stop in order for the bus to pick you up.
- Remember that times listed in the timetables are approximate and you should be at your designated bus stop 5 minutes prior to the scheduled time.

With your help, we will better meet our published schedules, operate buses safely, and get you where you want to go. Please remember that the bus driver may refuse service to anyone not following these guidelines or whose behavior may be dangerous to safe travel. For further information or to share comments, please contact us at (540) 662-3982.



# Bus Safety

- Be seated as soon as possible after boarding the bus.
- Do not block the aisle with strollers or packages.
- Remain seated until the bus comes to a complete stop.
- If the bus has standing room only, please stand as far to the rear of the bus as possible to allow for boarding passengers. Remember to always maintain a secure grip on the standee bar, as the bus may come to an unexpected or sudden stop.
- Pull the yellow cord about a block before your stop, wait until the bus comes to a complete stop, and then exit through the door.
- Do not cross in front of the bus after exiting.
- The use of seatbelts is highly recommended.



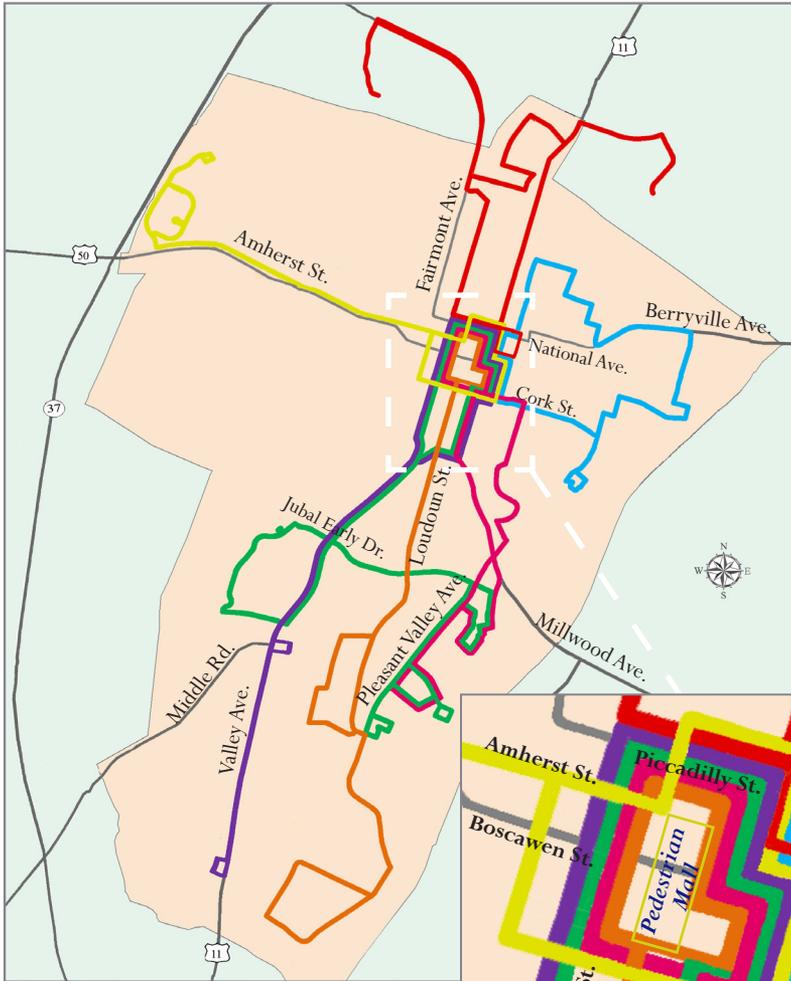


Maps are current as of June 2012

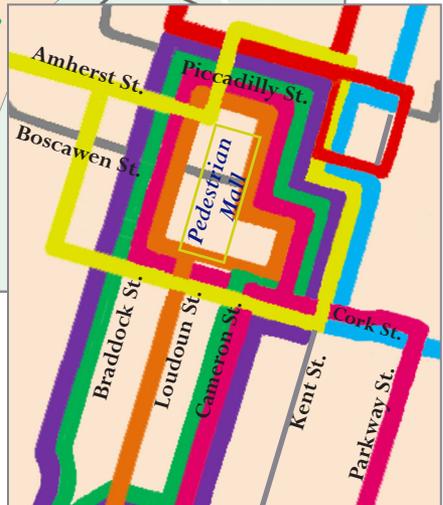
## Route Guide

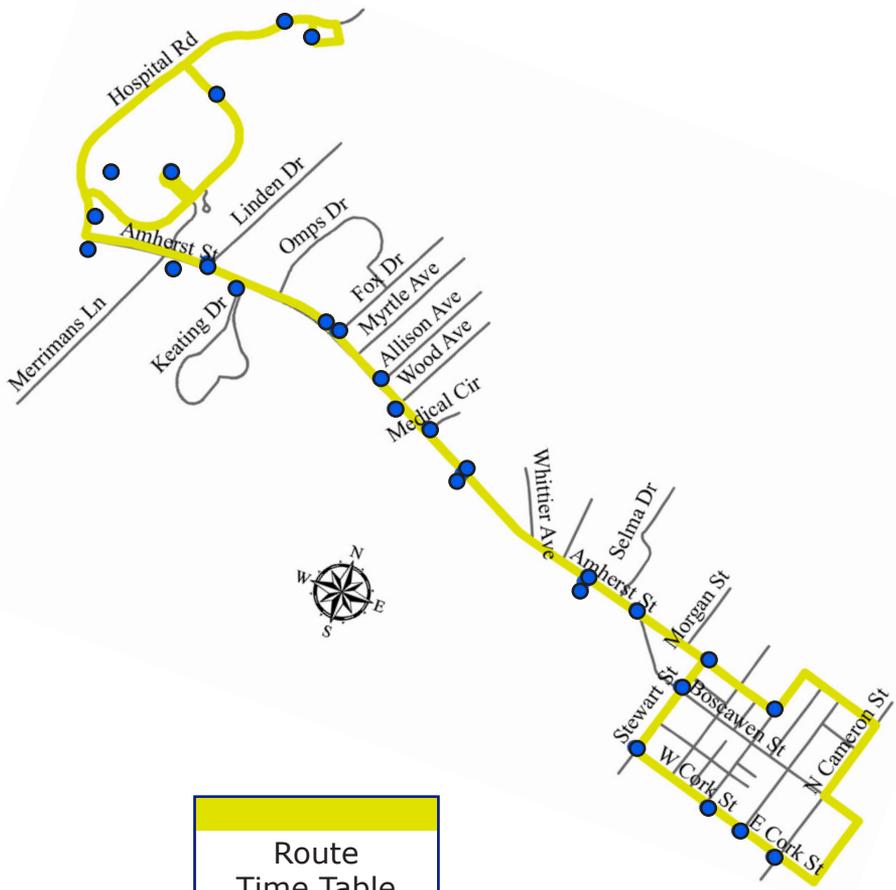
Map Page No.	Route Name	Schedule Page
<b>7</b>	<b>WinTran System Map</b>	<b>--</b>
<b>8</b>	<b>Amherst St.</b>	<b>10</b>
<b>9</b>	<b>Apple Blossom</b>	<b>10</b>
<b>12</b>	<b>Berryville Avenue</b>	<b>11</b>
<b>13</b>	<b>Valley Avenue</b>	<b>11</b>
<b>14</b>	<b>South Loudoun</b>	<b>16</b>
<b>15</b>	<b>Northside-Westminster Canterbury</b>	<b>16</b>
<b>18</b>	<b>Northside-Salvation Army</b>	<b>17</b>
<b>19</b>	<b>Trolley</b>	<b>17</b>

# WinTran System Map



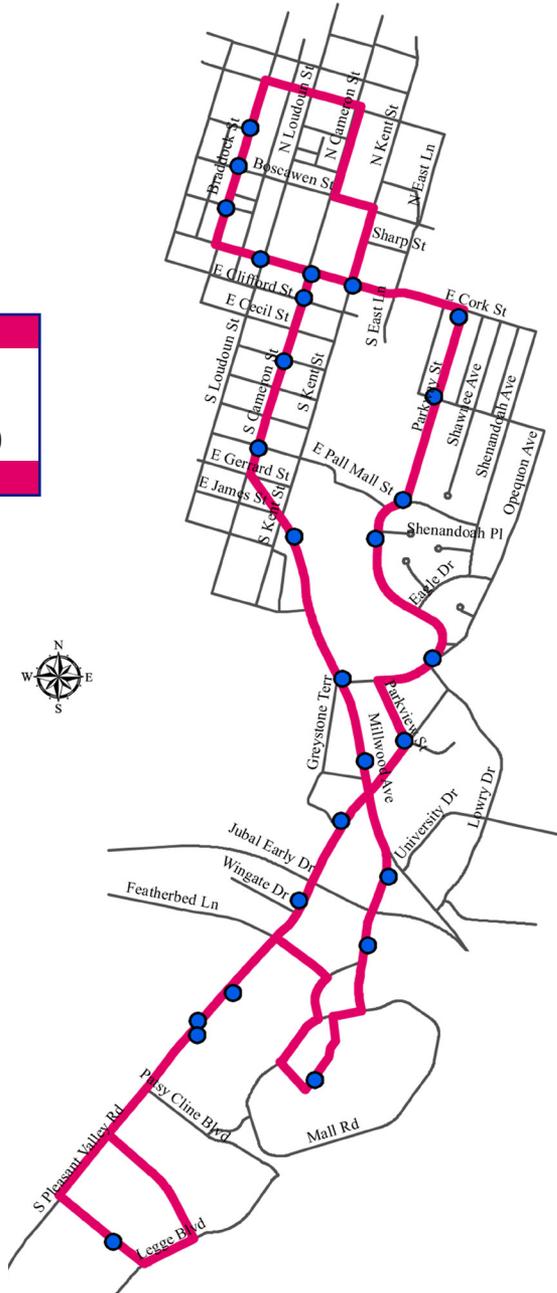
## Downtown Area Detail Map





Route  
Time Table  
On Page 10

Route  
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On Page 10



## AMHERST STREET

DEPART	Transfer Station - Boscawen Street	Braddock Street @ Amherst Street	Medical Circle	WMC Campus	WMC Main Entrance	James Wood Middle School	Stewart Street @ Cork Street	ARRIVE	Transfer Station - Boscawen Street
<b>WESTBOUND TO HOSPITAL</b>					<b>EASTBOUND TO DOWNTOWN</b>				
6:00	6:03	6:06	6:09	6:15	6:19	6:23	6:28		
7:10	7:13	7:16	7:19	7:25	7:29	7:33	7:38		
8:20	8:23	8:26	8:29	8:35	8:39	8:43	8:48		
9:30	9:33	9:36	9:39	9:45	9:49	9:53	9:58		
10:40	10:43	10:46	10:49	10:55	10:59	11:03	11:08		
11:50	11:53	11:56	11:59	12:05	12:09	12:13	12:18		
1:00	1:03	1:06	1:09	1:15	1:19	1:23	1:28		
2:10	2:13	2:16	2:19	2:25	2:29	2:33	2:38		
3:20	3:23	3:26	3:29	3:35	3:39	3:43	3:48		
4:30	4:33	4:36	4:39	4:45	4:49	4:53	4:58		
5:40	5:43	5:46	5:49	5:55	5:59	6:03	6:08		
6:50	6:53	6:56	6:59	7:05	7:09	7:13	7:18		

\*SHADED AREA DENOTES SATURDAY SCHEDULE

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## APPLE BLOSSOM MALL

DEPART	Transfer Station - Boscawen Street	Braddock Street @ Boscawen Street	Cork Street @ Kent Street	Kmart	Wal-Mart	Apple Blossom Mall	Goodwill	Cameron Street @ Pall Mall Street	ARRIVE	Transfer Station - Boscawen Street
<b>SOUTHBOUND TO WAL-MART</b>					<b>NORTHBOUND TO DOWNTOWN</b>					
6:30	6:33	6:37	6:41	6:46	6:52	6:58	7:01	7:03		
7:40	7:43	7:47	7:51	7:56	8:02	8:08	8:11	8:13		
8:50	8:53	8:57	9:01	9:06	9:12	9:18	9:21	9:23		
10:00	10:03	10:07	10:11	10:16	10:22	10:28	10:31	10:33		
11:10	11:13	11:17	11:21	11:26	11:32	11:38	11:41	11:43		
12:20	12:23	12:27	12:31	12:36	12:42	12:48	12:51	12:53		
1:30	1:33	1:37	1:41	1:46	1:52	1:58	2:01	2:03		
2:40	2:43	2:47	2:51	2:56	3:02	3:08	3:11	3:13		
3:50	3:53	3:57	4:01	4:06	4:12	4:18	4:21	4:23		
5:00	5:03	5:07	5:11	5:16	5:22	5:28	5:31	5:33		
6:10	6:13	6:17	6:21	6:26	6:32	6:38	6:41	6:43		
7:20	7:23	7:27	7:31	7:36	7:42	7:48	7:51	7:53		

\*SHADED AREA DENOTES SATURDAY SCHEDULE

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<b>BERRYVILLE AVENUE</b>							
<b>DEPART</b> Transfer Station - Boscawen Street	<b>Kent Street @ Liberty Street</b>	<b>Post Office</b>	<b>CVS</b>		<b>Morgan Apartments</b>	<b>Jim Barnett Park</b>	<b>ARRIVE</b> Transfer Station - Boscawen Street
<b>EASTBOUND TO CVS</b>				<b>WESTBOUND TO DOWNTOWN</b>			
6:00	6:04	6:07	6:10		6:14	6:19	6:25
7:10	7:14	7:17	7:20		7:24	7:29	7:35
8:20	8:24	8:27	8:30		8:34	8:39	8:45
9:30	9:34	9:37	9:40		9:44	9:49	9:45
10:40	10:44	10:47	10:50		10:54	10:59	11:05
11:50	11:54	11:57	12:00		12:04	12:09	12:15
1:00	1:04	1:07	1:10		1:14	1:19	1:25
2:10	2:14	2:17	2:20		2:24	2:29	2:35
3:20	3:24	3:27	3:30		3:34	3:39	3:45
4:30	4:34	4:37	4:40		4:44	4:49	4:55
5:40	5:44	5:47	5:50		5:54	5:59	6:05
6:50	6:54	6:57	7:00		7:04	7:09	7:15

\*SHADED AREA DENOTES SATURDAY SCHEDULE

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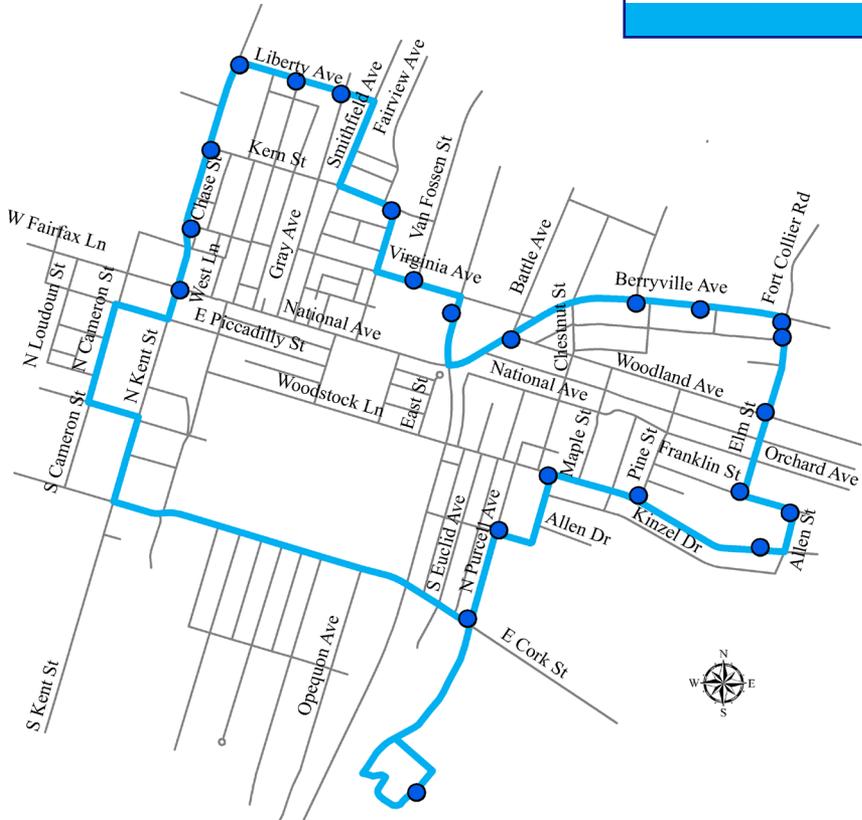
<b>VALLEY AVENUE</b>											
<b>DEPART</b> Transfer Station - Boscawen Street	<b>Braddock Street @ Boscawen Street</b>	<b>John Handley High School</b>	<b>The Elm's</b>	<b>Popeye's</b>	<b>Creekside Station</b>		<b>Jim Stutzman's</b>	<b>Ward's Plaza</b>	<b>Valley Avenue @ Lambden Avenue</b>	<b>McDonald's</b>	<b>ARRIVE</b> Transfer Station - Boscawen Street
<b>SOUTHBOUND TO CREEKSIDE</b>						<b>NORTHBOUND TO DOWNTOWN</b>					
6:30	6:34	6:39	6:44	6:48	6:50		6:54	6:57	7:02	7:04	7:08
7:40	7:44	7:49	7:54	7:58	8:00		8:04	8:07	8:12	8:14	8:18
8:50	8:54	8:59	9:04	9:08	9:10		9:14	9:17	9:22	9:24	9:28
10:00	10:04	10:09	10:14	10:18	10:20		10:24	10:27	10:32	10:34	10:38
11:10	11:14	11:19	11:24	11:28	11:30		11:34	11:37	11:42	11:44	11:48
12:20	12:24	12:29	12:34	12:38	12:40		12:44	12:47	12:52	12:54	12:58
1:30	1:34	1:39	1:44	1:48	1:50		1:54	1:57	2:02	2:04	2:08
2:40	2:44	2:49	2:54	2:58	3:00		3:04	3:07	3:12	3:14	3:18
3:50	3:54	3:59	4:00	4:08	4:10		4:14	4:17	4:22	4:24	4:28
5:00	5:04	5:09	5:14	5:18	5:20		5:24	5:27	5:32	5:34	5:38
6:10	6:14	6:19	6:24	6:28	6:30		6:34	6:37	6:42	6:44	6:48
7:20	7:24	7:29	7:34	7:38	7:40		7:44	7:47	7:52	7:54	7:58

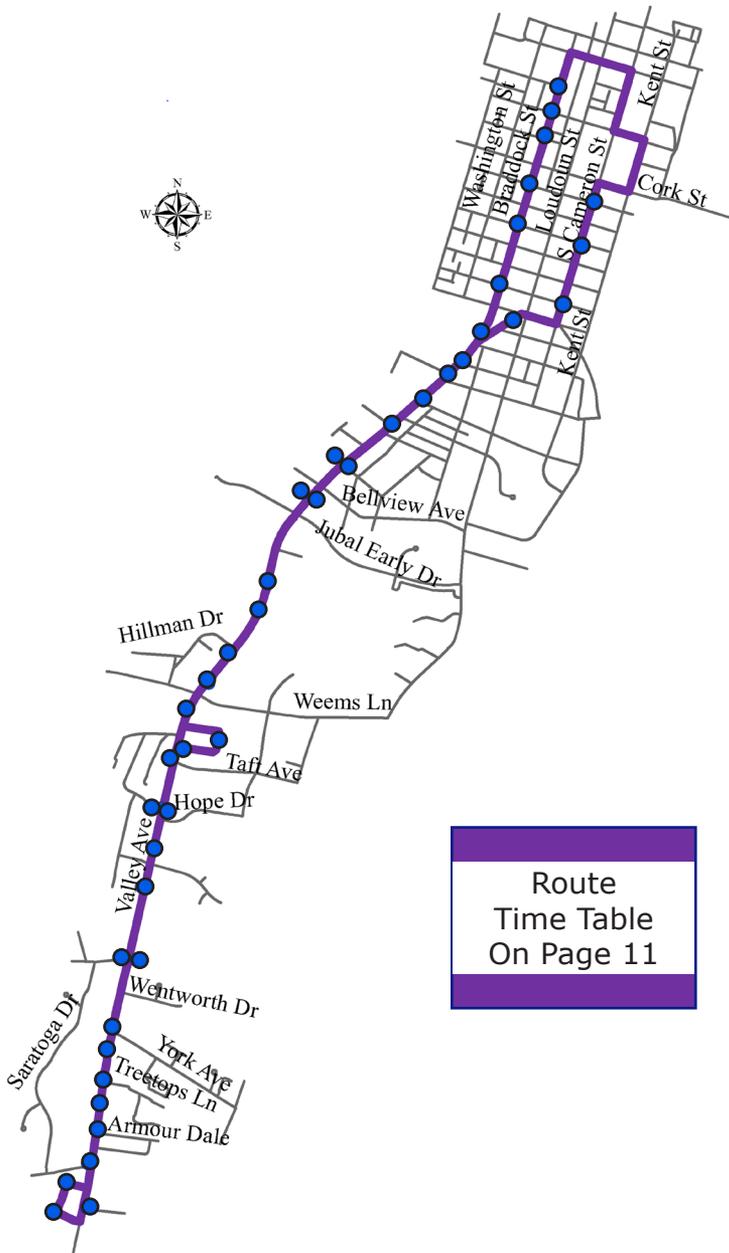
\*SHADED AREA DENOTES SATURDAY SCHEDULE

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Berryville Ave.

Route  
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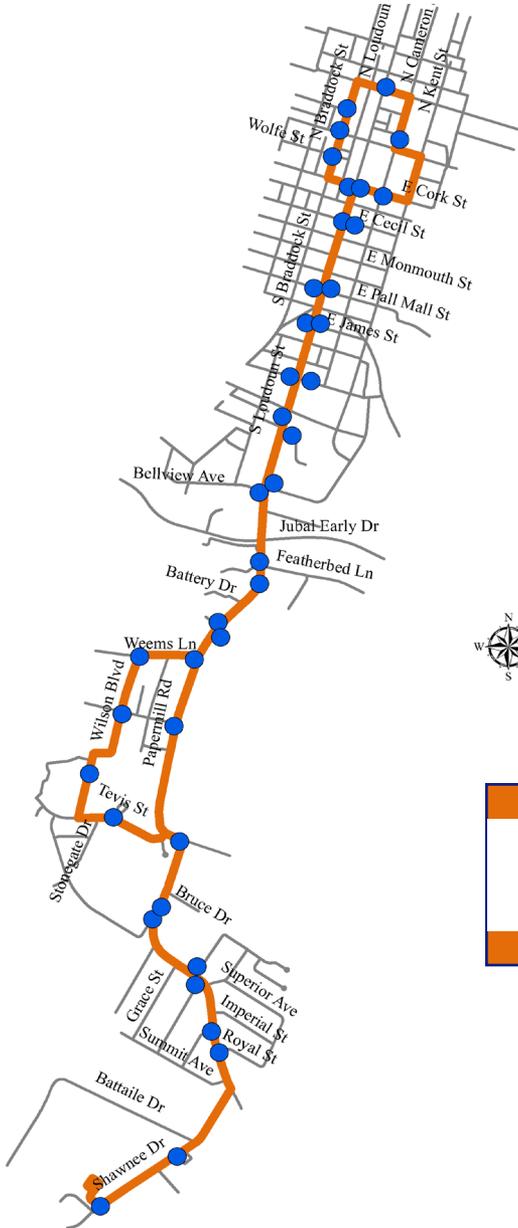




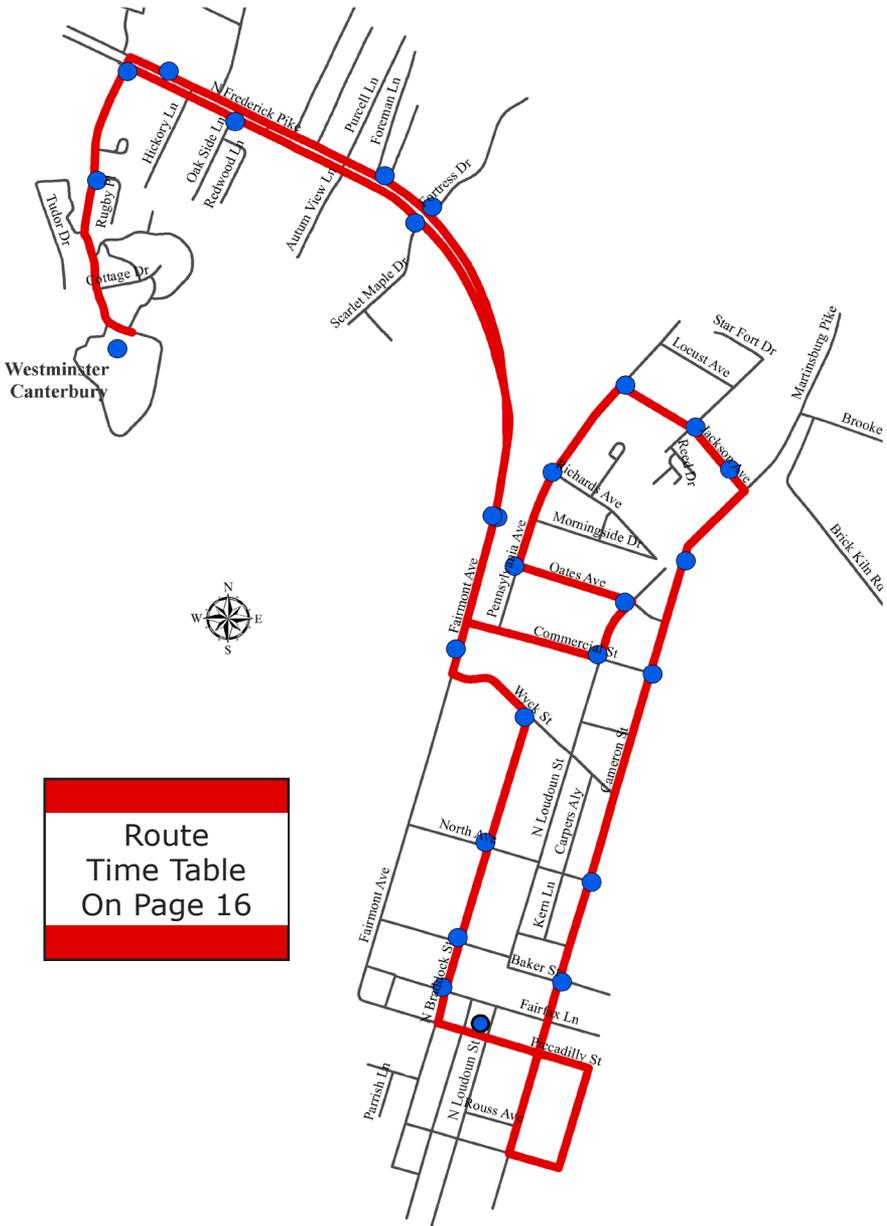
Route  
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**Valley Avenue**

# South Loudoun



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**Northside-Westminster Canterbury**

## SOUTH LOUDOUN

DEPART Transfer Station - Boscawen Street	Cork Street @ Loudoun Street	So. Loudoun Street @ Southwerk Street	So. Loudoun Street @ Ricketts Drive	Papermill Rd. @ Pleasant Valley Rd.	NW Works		Tire Outfitters	Orchard View Apartments	So. Loudoun Street @ Commerce Street	So. Loudoun Street @ Cork Street	ARRIVE Transfer Station - Boscawen Street
SOUTHBOUND TO NW WORKS						NORTHBOUND TO DOWNTOWN					
6:30	6:34	6:37	6:40	6:44	6:48		6:54	6:57	7:01	7:04	7:07
7:40	7:44	7:47	7:50	7:54	7:58		8:04	8:07	8:11	8:14	8:17
8:50	8:54	8:57	9:00	9:04	9:08		9:14	9:17	9:21	9:24	9:27
10:00	10:04	10:07	10:10	10:14	10:18		10:24	10:27	10:31	10:34	10:37
11:10	11:14	11:17	11:20	11:24	11:28		11:34	11:37	11:41	11:44	11:47
12:20	12:24	12:27	12:30	12:34	12:38		12:44	12:47	12:51	12:54	12:57
1:30	1:34	1:37	1:40	1:44	1:48		1:54	1:57	2:01	2:04	2:07
2:40	2:44	2:47	2:50	2:54	2:58		3:04	3:07	3:11	3:14	3:17
3:50	3:54	3:57	4:00	4:04	4:08		4:14	4:17	4:21	4:24	4:27
5:00	5:04	5:07	5:10	5:14	5:18		5:24	5:27	5:31	5:34	5:37
6:10	6:14	6:17	6:20	6:24	6:28		6:34	6:37	6:41	6:44	6:47
7:20	7:24	7:27	7:30	7:34	7:38		7:44	7:47	7:51	7:54	7:57

\*SHADED AREA DENOTES SATURDAY SCHEDULE

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## NORTHSIDE/WESTMINSTER CANTERBURY

DEPART Transfer Station - Boscawen Street	Dale's Grocery	Oates Avenue @ Loudoun Street	The Red Cross	Westminster Canterbury		Autumn Wind Apartments	Braddock Street @ Wyck Street	Old Town mall	ARRIVE Transfer Station - Boscawen Street
NORTHBOUND TO WESTMINSTER CANTERBURY					SOUTHBOUND TO DOWNTOWN				
6:00	6:04	6:08	6:12	6:15		6:19	6:22	6:24	6:26
9:30	9:34	9:38	9:42	9:45		9:49	9:52	9:54	9:56
11:50	11:54	11:58	12:02	12:05		12:09	12:12	12:14	12:16
1:00	1:04	1:08	1:12	1:15		1:19	1:22	1:24	1:26
3:20	3:24	3:28	3:32	3:35		3:39	3:42	3:44	3:46
5:40	5:44	5:48	5:52	5:55		5:59	6:02	6:04	6:06

\*SHADED AREA DENOTES SATURDAY SCHEDULE

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## NORTHSIDE/SALVATION ARMY

<b>DEPART</b>							
Transfer Station - Boscawen Street	Dale's Grocery	Salvation Army		Jackson Avenue	Braddock Street @ Wyck Street	Old Town Mall	<b>ARRIVE</b> Transfer Station - Boscawen Street
<b>NORTHBOUND TO SALVATION ARMY</b>				<b>SOUTHBOUND TO DOWNTOWN</b>			
7:10	7:14	7:20		7:25	7:30	7:32	7:34
8:20	8:24	8:30		8:35	8:40	8:42	8:44
10:40	10:44	10:50		10:55	11:00	11:02	11:04
2:10	2:14	2:20		2:25	2:30	2:32	2:34
4:30	4:34	4:40		4:45	4:50	4:52	4:54
6:50	6:54	7:00		7:05	7:10	7:12	7:14
*SHADED AREA DENOTES SATURDAY SCHEDULE							

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## TROLLEY

<b>DEPART</b>													
Transfer Station - Boscawen Street	Braddock Street @ Boscawen Street	John Handley High School	The Willows	Cedar Creek Grade @ Harrison Court	Jubal Early Drive	Winchester Station Shopping Center	Apple Blossom Mall		The Willows	Cedar Creek Grade @ Harrison Court	Valley Avenue @ Bellview Avenue	McDonald's	<b>ARRIVE</b> Transfer Station - Boscawen Street
<b>SOUTHBOUND TO APPLE BLOSSOM MALL</b>						<b>NORTHBOUND TO DOWNTOWN</b>							
8:00	8:04	8:09	8:13	8:17	8:22	8:27	8:37		8:45	8:49	8:53	8:56	8:59
9:05	9:09	9:14	9:18	9:22	9:27	9:32	9:42		9:50	9:54	9:58	10:01	10:04
10:10	10:14	10:19	10:23	10:27	10:32	10:37	10:47		10:55	10:59	11:03	11:06	11:09
11:15	11:19	11:24	11:28	11:32	11:37	11:42	11:52		12:00	12:04	12:08	12:11	12:14
12:20	12:24	12:29	12:33	12:37	12:42	12:47	12:57		1:05	1:09	1:13	1:16	1:19
1:25	1:29	1:34	1:38	1:42	1:47	1:52	2:02		2:10	2:14	2:18	2:21	2:24
2:30	2:34	2:39	2:43	2:47	2:52	2:57	3:07		3:15	3:19	3:23	3:26	3:29
3:35	3:39	3:44	3:48	3:52	3:57	4:02	4:12		4:20	4:24	4:28	4:31	4:34
4:40	4:44	4:49	4:53	4:57	5:02	5:07	5:17		5:25	5:29	5:33	5:36	5:39
5:45	5:49	5:54	5:58	6:02	6:07	6:12	6:22		6:30	6:34	6:38	6:41	6:44
*SHADED AREA DENOTES SATURDAY SCHEDULE													

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# Northside-Salvation Army



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**Route  
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# Para-Transit Service

The Complimentary Para-Transit Service, as required by the Americans with Disabilities Act of 1990 - as Amended, was developed to provide public transportation to those who are unable to use the fixed-route transit system due to a temporary or permanent disability. This is an origin to destination service whereby passengers are picked up at the curb of their pick-up point and delivered to the curb of their destination. Para-Transit Service is provided within the City and to those destinations which are within 3/4 of a mile from any city fixed-route bus stop.

Winchester Transit will accept approved para-transit cards from other transit systems for a period of 30 days.

## Hours of Service

Monday through Friday - 6:00 am - 8:00 pm

Saturday - 9:00 am - 5:00 pm

Closed on Sundays and designated Holidays

## Requirements

All persons who use the para-transit service must be issued a para-transit card. Applications are available on the Winchester Transit website at [www.winchesterva.gov/transit](http://www.winchesterva.gov/transit) or in the Winchester Transit office located at 301 East Cork Street. You may request an application through the mail by contacting the office at (540) 662-3982.

## Scheduling Trips

Please call (540) 662-3982 the day before your requested trip to schedule transportation with our para-transit service. All trips are booked on a first come, first served basis. Drivers are scheduled to meet the number of calls scheduled. Call by Saturday to schedule a ride for Monday. You may leave a phone message on Sunday for service on Monday.

## Fares

Adults (Ages 18 and over) - \$1.00

Half-Fare\* - \$.50

Children under 2 - FREE



\*Students, seniors 65 or older, individuals with disabilities, or Medicare card holders. To qualify for reduced fare, present WinTran Half-Fare Bus Pass when boarding. Applications for the half-fare bus pass are available at the Winchester Transit office at 301 East Cork Street, or at

City Hall on 15 N. Cameron Street. You may also contact Winchester Transit at 662-3982 for an application.

## **Assistance**

Eligible riders who require assistance may have a Personal Care Attendant ride with them at no extra cost. Otherwise, additional passengers will pay \$1.00.

Winchester Transit reserves the right to require a personal care attendant for riders needing assistance. Drivers are not allowed to enter homes or destinations to assist passengers, or to assist with packages. Service is origin to destination only.

## **“No-Show” Policy**

Failure to complete a requested trip on the para-transit service without notifying the dispatcher at least 30 minutes prior to the scheduled pick-up time will be recorded as a “no show”. The City of Winchester reserves the right to temporarily suspend a person’s eligibility for para-transit service if an excessive number of no-shows are recorded for that person. When no-shows occur, and before they become excessive, the dispatcher will contact the rider by phone. The person will be advised of the no-show policy. If no-shows continue, a letter will be sent to notify the person that their eligibility will be temporarily suspended. Eligibility will be suspended for one week for a first violation and one month for a second or subsequent violation. The suspension of service will become effective 14 days from the date the letter of notification is mailed, in order to allow the individual to appeal the suspension.

This service is offered for persons who have disabilities as described in the Americans with Disabilities Act of 1990, as Amended. It is not a senior citizen program or a social service program.

*Para Transit Continued...*

## Para-Transit Cont'd...



### Safety

Passengers must wear safety belts at all times. Wheelchairs must have a safety belt and be in good working condition (i.e. brakes tight, frame secure).

### Civil Rights

In accordance with the provisions of the Americans with Disabilities Act (ADA) and the Civil Rights Act of 1964, Winchester Transit does not discriminate on the basis of disability, race, color, national origin, or gender. For more information about these statutes, or to file a complaint, contact the director of Winchester Transit:

Renee Wells, 301 E. Cork St., Winchester, VA 22601 (540) 667-1815

Information in alternative formats may be obtained through the person listed above.

