

Apple Blossoms – Sandy Renner



# The WinTran Guide

## To Bus & Trolley Service in the City of Winchester VA



# How to Use the Winchester Transit Guide...

- Check the color coded map and route guide on pages 6-7 to find the page location for each route's detailed information, including maps and route schedules.
- Use the system maps for each route to find the bus route and stop nearest to your location.
- Turn to the specific route pages desired, where you will find maps and timetables for the major stops along the route. There are other stops in addition to the ones shown. To judge the time for your stop, check the timetable for the stops just before and after your stop.
- For transfer information, please see page 2. If your destination is not on the same route in which you board, you may need to transfer to another bus. The downtown transfer station located on Boscawen Street is the transfer point.
- Buses only stop at designated bus stops. Signs are blue with white lettering.
- For more information, visit our website at [www.winchesterva.gov/public-transportation](http://www.winchesterva.gov/public-transportation).



For Route Guide,  
System Maps &  
Timetables Turn to  
Pages 6-19

# Welcome Aboard!

Winchester Transit offers fixed-route bus and trolley service throughout the City of Winchester. A complimentary Para-Transit service is also offered to qualified individuals.

## HOURS OF OPERATION

### *Fixed-Route and Para-Transit*

Monday-Friday ..... 6:00 am- 7:58 pm

Saturday ..... 8:50 am- 4:58 pm

### *Trolley*

Monday/Wednesday/Friday ..... 10:10 am- 4:34 pm

Saturday ..... 10:10 am- 4:34 pm

## Holiday Schedule

Winchester Transit does not operate on the following holidays:

- New Year's Day
- Martin Luther King Day
- Memorial Day
- Apple Blossom Festival (Friday and Saturday)
- Independence Day
- Labor Day
- Veteran's Day
- Thanksgiving
- Friday after Thanksgiving
- Christmas Eve
- Christmas Day

Visit Winchester Transit's official website:

**[www.winchesterva.gov/public-transportation](http://www.winchesterva.gov/public-transportation)**

# Fares

|  |               |
|--|---------------|
| <b>Adults (Ages 18 and over)</b> ..... | <b>\$1.00</b> |
| <b>Half-Fare*</b> .....                | <b>\$.50</b>  |
| <b>Children 2 and under</b> .....      | <b>FREE</b>   |

\* Students, seniors 65 or older, individuals with disabilities, or Medicare card holders. To qualify for reduced fare, present a WinTran Half-Fare Bus Pass or Medicare Card when boarding. Applications for the half-fare bus pass are available at the Winchester Transit office - 301 East Cork Street, or at City Hall - 15 N. Cameron Street. You may also contact Winchester Transit at 662-3982 for an application.

# Ticket Books

Adult tickets may be purchased in books of 20 for \$17.00 from any WinTran driver or at the Transit Office.

Passengers must have exact fare. Drivers are unable to make change.

# Transfers

Winchester Transit offers free transfers from one route to another during the same one-way trip. Transfers will only be honored for the route and time in which it is issued. When you require a transfer, request a transfer from the driver when boarding the bus and paying the fare. Hand the transfer to the driver when boarding the second bus instead of paying the cash fare. Transfers are valid for the next connecting bus and will only be honored at the Boscawen Street Transfer Station or in the Downtown Historic District.

## Accessible Service

All Winchester Transit buses and trolleys are wheelchair accessible. Ask your bus driver if you would like the lift lowered. All mobility devices must be secured while traveling. Para-Transit service is available for individuals who have a qualifying disability that prevents them from riding the fixed-route service. Turn to page 24 for details. All information about Para-Transit service and the certification process can be obtained by calling (540) 662-3982.

## Bike Racks

Winchester Transit provides the best of both biking and busing worlds with free bike racks on the front of all buses. You pay the regular fare and your bike rides FREE! Each bike rack holds two bikes and you can load and unload at most stops. Space is available on a first-come basis. If the bike rack is full, please wait for the next bus. Sorry, bikes are not allowed inside buses.

Types of Bikes Allowed - Only conventional, single-seat, two wheeled bikes with wheel sizes between 20"-29" and up to a 44" wheel base are allowed. Bikes with over-sized wheels, tandems, and motor powered bikes are not allowed.

*NOTE: You are responsible for loading, securing, and removing your bike from the bike rack. To load bike: Squeeze handle and pull down rack, place bike in rack slot, grasp support arm and pull over tire.*



# Travel Tips

Winchester Transit wants to take you places. We are dedicated to providing you dependable, efficient, convenient, and safe travel. You can help us serve you better by keeping the following guidelines in mind:

- Have correct fare, ticket, or ID card ready as you board the bus.
- Remember, your bus driver cannot make change.
- Do not eat, drink, or smoke on the bus.
- Reserve the front seats for seniors and individuals with disabilities.
- Do not use profane language or make excessive noise while on the bus.
- Use your transfer for the route and time in which it was issued.
- Remember, your bus driver cannot accept expired transfers.
- Service animals are welcome. Pets are only permitted in approved pet carriers.
- Remember, buses cannot wait after the scheduled departure time listed in this brochure.
- Remember, you must be at a designated bus stop in order for the bus to pick you up.
- Remember, the times listed in this brochure are approximate and you should be at your designated bus stop 5 minutes prior to the printed time in the timetable.



Downtown – Tim Elliott

# Bus Safety & Travel Tips

## While you wait

- Make sure you are at a designated stop location
- Have your correct fare, ticket, and/or I.D. Ready when bus arrives.  
***\*Drivers cannot make change or accept expired transfers***

## When you board

- Allow for any passengers exiting the bus to step off before you board
- Ask for a transfer to another route if needed before taking a seat
- Reserve priority seating for seniors and individuals with disabilities
- Service animals are welcome aboard. All other animals must be in an approved pet carrier

## During your ride

- No eating, drinking or smoking while on the bus
- No profanity or excessive noise. Conduct all conversations quietly
- Please remain seated while the bus is moving. The use of seatbelts is highly recommended.
- If standing is required, please stand to the rear and grip the standee bar at all times.
- Do not block aisle ways
- Alert the driver that you want to exit by pulling the yellow cord one block before the designated stop. ***\*Drivers will only allow passengers to exit at a designated stop***

## When you exit

- Remain seated until bus comes to a complete stop
- Never cross the road in front of the bus
- Stand clear of bus while it departs from designated stop

### **\*\*\* ALWAYS REMEMBER \*\*\***

*\*The schedule is approximate, and you must be at designated stop five minutes prior to scheduled time*

*\*Drivers cannot wait past scheduled departure time*

*\*All drivers reserve the right to refuse service to anyone that does not follow guidelines*

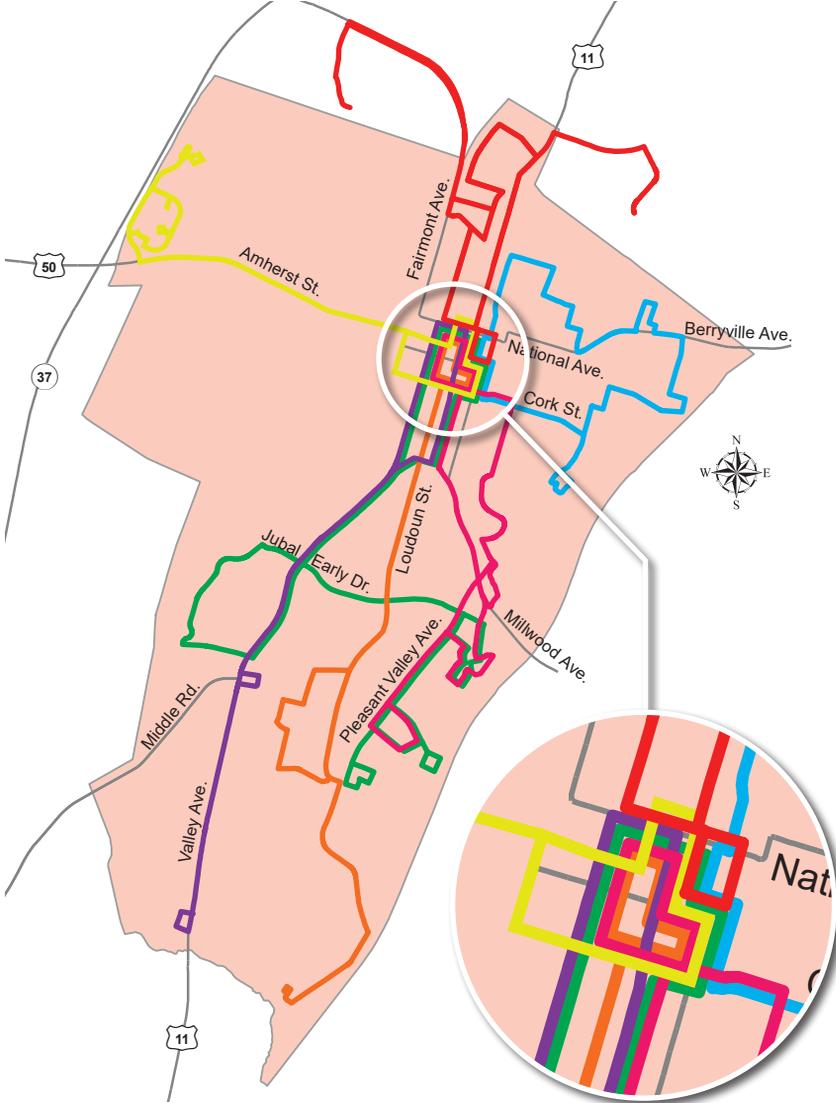


# Route Guide

| Map Page No. | Route Name                       | Schedule Page |
|--------------|----------------------------------|---------------|
| 7            | WinTran System Map               | –             |
| 8            | Amherst St.                      | 9             |
| 10           | Apple Blossom                    | 11            |
| 12           | Berryville Avenue                | 13            |
| 14           | Valley Avenue                    | 15            |
| 16           | South Loudoun                    | 17            |
| 18           | Northside-Westminster Canterbury | 19            |
| 20           | Northside-Salvation Army         | 21            |
| 22           | Trolley                          | 23            |

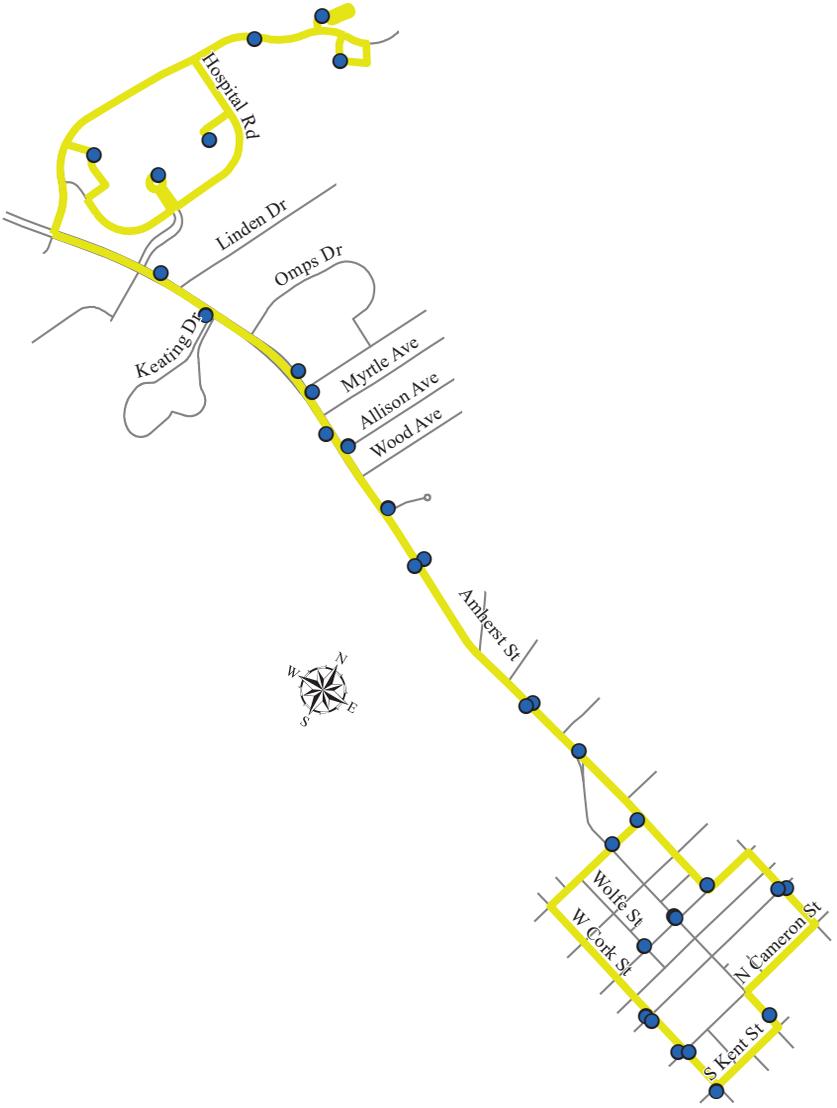
Maps are current as of December 2014

# WinTran System Map



Downtown Area Detail Map

# Amherst St.

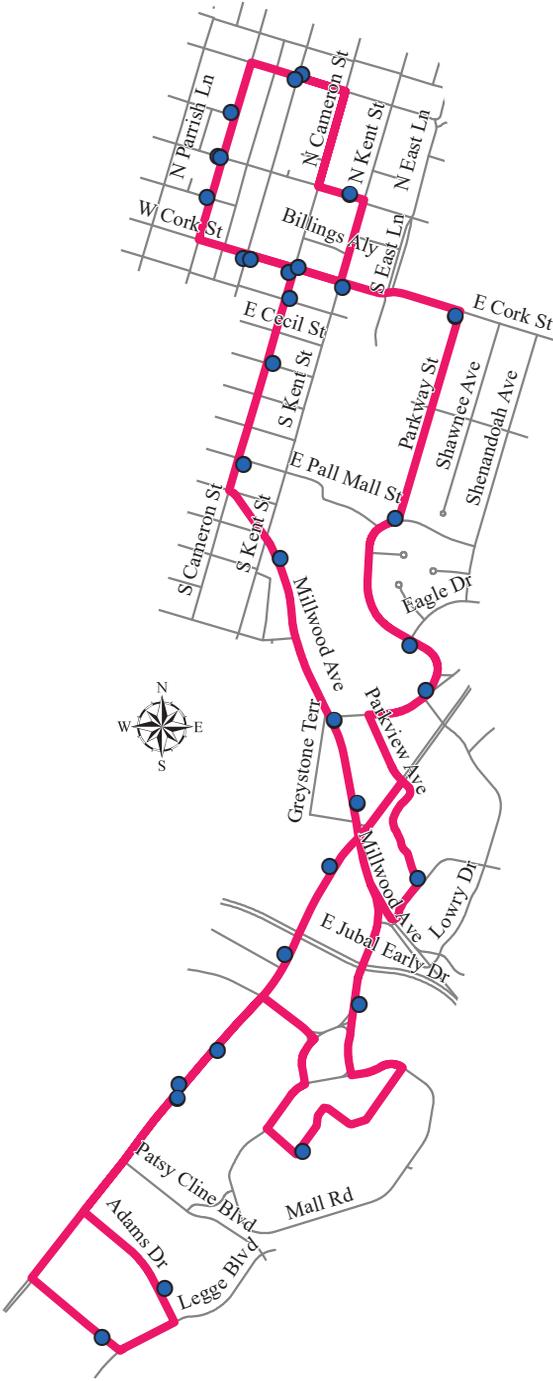


## AMHERST STREET

| DEPART<br>Transfer Station Boscawen Street | Braddock Street @ Amherst Street | Medical Circle | WMC Campus | WMC Main Entrance     | James Wood Middle School | Stuart Street @ Cork Street | ARRIVE<br>Transfer Station Boscawen Street |
|--|----------------------------------|----------------|------------|-----------------------|--------------------------|-----------------------------|--|
| WESTBOUND TO HOSPITAL                      |                                  |                |            | EASTBOUND TO DOWNTOWN |                          |                             |  |
| 6:00                                       | 6:03                             | 6:06           | 6:09       | 6:15                  | 6:19                     | 6:23                        | 6:28                                       |
| 7:10                                       | 7:13                             | 7:16           | 7:19       | 7:25                  | 7:29                     | 7:33                        | 7:38                                       |
| 8:20                                       | 8:23                             | 8:26           | 8:29       | 8:35                  | 8:39                     | 8:43                        | 8:48                                       |
| 9:30                                       | 9:33                             | 9:36           | 9:39       | 9:45                  | 9:49                     | 9:53                        | 9:58                                       |
| 10:40                                      | 10:43                            | 10:46          | 10:49      | 10:55                 | 10:59                    | 11:03                       | 11:08                                      |
| 11:50                                      | 11:53                            | 11:56          | 11:59      | 12:05                 | 12:09                    | 12:13                       | 12:18                                      |
| 1:00                                       | 1:03                             | 1:06           | 1:09       | 1:15                  | 1:19                     | 1:23                        | 1:28                                       |
| 2:10                                       | 2:13                             | 2:16           | 2:19       | 2:25                  | 2:29                     | 2:33                        | 2:38                                       |
| 3:20                                       | 3:23                             | 3:26           | 3:29       | 3:35                  | 3:39                     | 3:43                        | 3:48                                       |
| 4:30                                       | 4:33                             | 4:36           | 4:39       | 4:45                  | 4:49                     | 4:53                        | 4:58                                       |
| 5:40                                       | 5:43                             | 5:46           | 5:49       | 5:55                  | 5:59                     | 6:03                        | 6:08                                       |
| 6:50                                       | 6:53                             | 6:56           | 6:59       | 7:05                  | 7:09                     | 7:13                        | 7:18                                       |

\*SHADED AREA DENOTES SATURDAY SCHEDULE

# Apple Blossom Mall

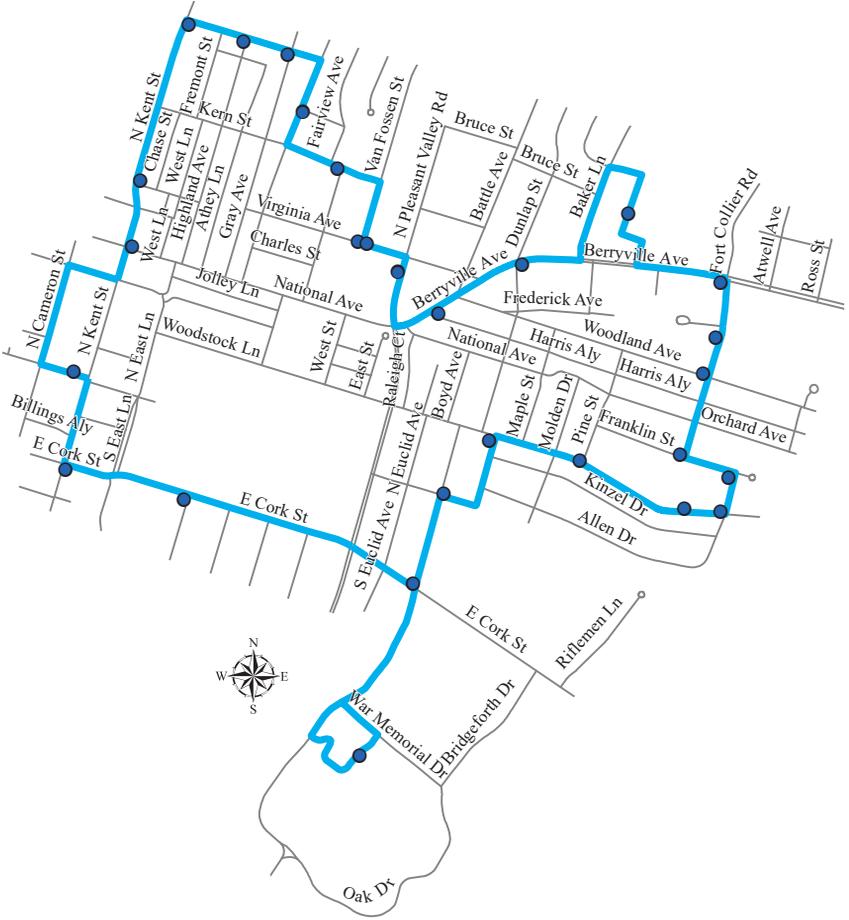


## APPLE BLOSSOM MALL

| DEPART<br>Transfer Station - Boscawen Street | Braddock Street @ Amherst Street | Cork Street @ Kent Street | Roy Rogers | Wall-Mart | Apple Blossom Mall     | Goodwill | Cameron Street @ Pall Mall Street | ARRIVE<br>Transfer Station - Boscawen Street |
|--|----------------------------------|---------------------------|------------|-----------|------------------------|----------|-----------------------------------|--|
| SOUTHBOUND TO WAL-MART                       |                                  |                           |            |           | NORTHBOUND TO DOWNTOWN |          |                                   |  |
| 6:30   | 6:33                             | 6:37                      | 6:41       | 6:46      | 6:52                   | 6:58     | 7:01                              | 7:03   |
| 7:40   | 7:43                             | 7:47                      | 7:51       | 7:56      | 8:02                   | 8:08     | 8:11                              | 8:13   |
| 8:50   | 8:53                             | 8:57                      | 9:01       | 9:06      | 9:12                   | 9:18     | 9:21                              | 9:23   |
| 10:00  | 10:03                            | 10:07                     | 10:11      | 10:16     | 10:22                  | 10:28    | 10:31                             | 10:33  |
| 11:10  | 11:13                            | 11:17                     | 11:21      | 11:26     | 11:32                  | 11:38    | 11:41                             | 11:43  |
| 12:20  | 12:23                            | 12:27                     | 12:31      | 12:36     | 12:42                  | 12:48    | 12:51                             | 12:53  |
| 1:30   | 1:33                             | 1:37                      | 1:41       | 1:46      | 1:52                   | 1:58     | 2:01                              | 2:03   |
| 2:40   | 2:43                             | 2:47                      | 2:51       | 2:56      | 3:02                   | 3:08     | 3:11                              | 3:13   |
| 3:50   | 3:53                             | 3:57                      | 4:01       | 4:06      | 4:12                   | 4:18     | 4:21                              | 4:23   |
| 5:00   | 5:03                             | 5:07                      | 5:11       | 5:16      | 5:22                   | 5:28     | 5:31                              | 5:33   |
| 6:10   | 6:13                             | 6:17                      | 6:21       | 6:26      | 6:32                   | 6:38     | 6:41                              | 6:43   |
| 7:20   | 7:23                             | 7:27                      | 7:31       | 7:36      | 7:42                   | 7:48     | 7:51                              | 7:53   |

\*SHADED AREA DENOTES SATURDAY SCHEDULE

# Berryville Ave.



## BERRYVILLE AVENUE

| DEPART<br>Transfer Station - Boscawen Street | Kent Street @ Liberty Street | Post Office | Sharp Shopper | Morgan Apartments     | Jim Barnett Park | ARRIVE<br>Transfer Station - Boscawen Street |
|--|------------------------------|-------------|---------------|-----------------------|------------------|--|
| EASTBOUND TO CVS                             |                              |             |               | WESTBOUND TO DOWNTOWN |                  |  |
| 6:00   | 6:04                         | 6:07        | 6:10          | 6:14                  | 6:19             | 6:25   |
| 7:10   | 7:14                         | 7:17        | 7:20          | 7:24                  | 7:29             | 7:35   |
| 8:20   | 8:24                         | 8:27        | 8:30          | 8:34                  | 8:39             | 8:45   |
| 9:30   | 9:34                         | 9:37        | 9:40          | 9:44                  | 9:49             | 9:54   |
| 10:40  | 10:44                        | 10:47       | 10:50         | 10:54                 | 10:59            | 11:05  |
| 11:50  | 11:54                        | 11:57       | 12:00         | 12:04                 | 12:09            | 12:15  |
| 1:00   | 1:04                         | 1:07        | 1:10          | 1:14                  | 1:19             | 1:25   |
| 2:10   | 2:14                         | 2:17        | 2:20          | 2:24                  | 2:29             | 2:35   |
| 3:20   | 3:24                         | 3:27        | 3:30          | 3:34                  | 3:39             | 3:45   |
| 4:30   | 4:34                         | 4:37        | 4:40          | 4:44                  | 4:49             | 4:55   |
| 5:40   | 5:44                         | 5:47        | 5:50          | 5:54                  | 5:59             | 6:05   |
| 6:50   | 6:54                         | 6:57        | 7:00          | 7:04                  | 7:09             | 7:15   |

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# Valley Avenue

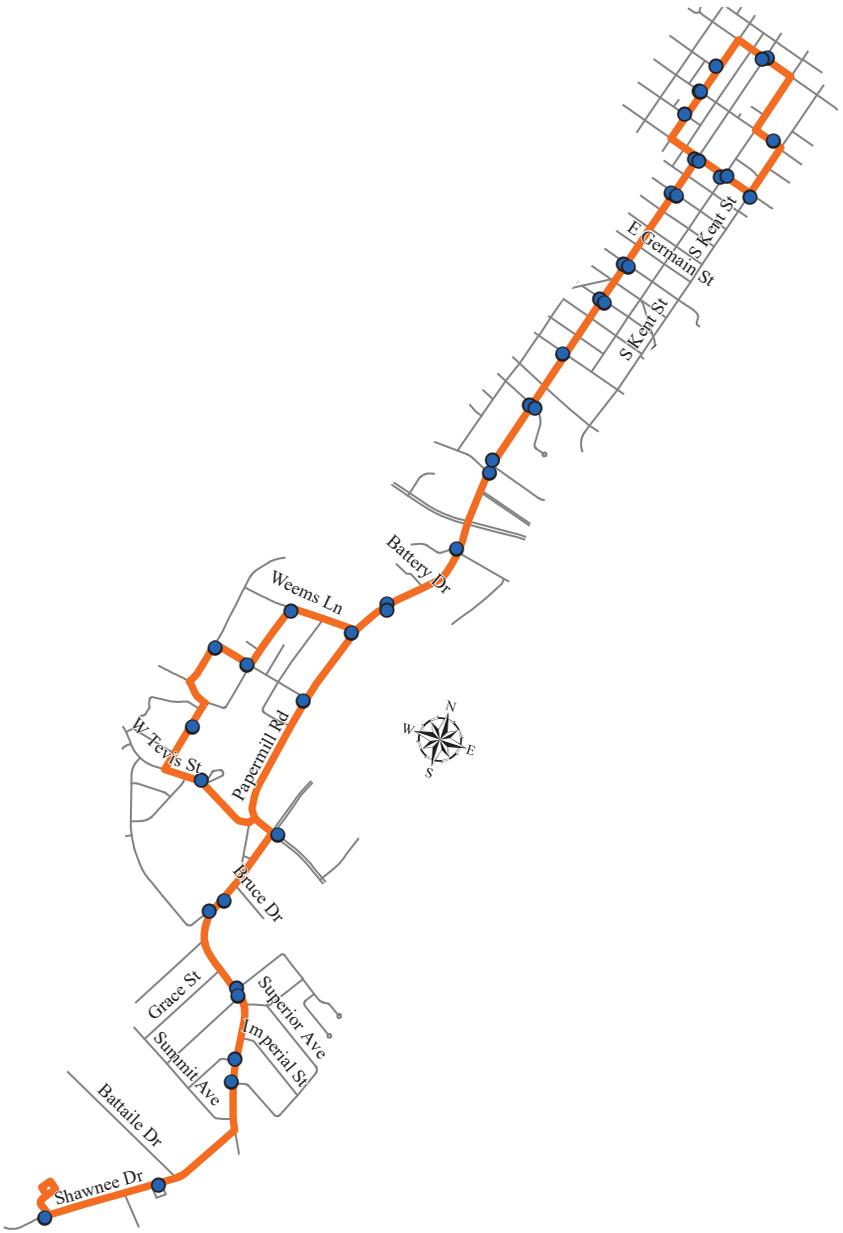


# VALLEY AVENUE

| DEPART<br>Transfer Station - Boscawen Street | Braddock Street @ Boscawen Street | John Handley High School | The Elm's | Popeye's | Creekside Station | Mailoy Chevrolet       | Ward's Plaza | Valley Avenue @ Lambden Avenue | McDonald's | ARRIVE<br>Transfer Station - Boscawen Street |
|--|-----------------------------------|--------------------------|-----------|----------|-------------------|------------------------|--------------|--------------------------------|------------|--|
| SOUTHBOUND TO CREEKSIDE                      |                                   |                          |           |          |                   | NORTHBOUND TO DOWNTOWN |              |                                |            |  |
| 6:30   | 6:34                              | 6:39                     | 6:44      | 6:48     | 6:50              | 6:54                   | 6:57         | 7:02                           | 7:04       | 7:08   |
| 7:40   | 7:44                              | 7:49                     | 7:54      | 7:58     | 8:00              | 8:04                   | 8:07         | 8:12                           | 8:14       | 8:18   |
| 8:50   | 8:54                              | 8:59                     | 9:04      | 9:08     | 9:10              | 9:14                   | 9:17         | 9:22                           | 9:24       | 9:28   |
| 10:00  | 10:04                             | 10:09                    | 10:14     | 10:18    | 10:20             | 10:24                  | 10:27        | 10:32                          | 10:34      | 10:38  |
| 11:10  | 11:14                             | 11:19                    | 11:24     | 11:28    | 11:30             | 11:34                  | 11:37        | 11:42                          | 11:44      | 11:48  |
| 12:20  | 12:24                             | 12:29                    | 12:34     | 12:38    | 12:40             | 12:44                  | 12:47        | 12:52                          | 12:54      | 12:58  |
| 1:30   | 1:34                              | 1:39                     | 1:44      | 1:48     | 1:50              | 1:54                   | 1:57         | 2:02                           | 2:04       | 2:08   |
| 2:40   | 2:44                              | 2:49                     | 2:54      | 2:58     | 3:00              | 3:04                   | 3:07         | 3:12                           | 3:14       | 3:18   |
| 3:50   | 3:54                              | 3:59                     | 4:00      | 4:08     | 4:10              | 4:14                   | 4:17         | 4:22                           | 4:24       | 4:28   |
| 5:00   | 5:04                              | 5:09                     | 5:14      | 5:18     | 5:20              | 5:24                   | 5:27         | 5:32                           | 5:34       | 5:38   |
| 6:10   | 6:14                              | 6:19                     | 6:24      | 6:28     | 6:30              | 6:34                   | 6:37         | 6:42                           | 6:44       | 6:48   |
| 7:20   | 7:24                              | 7:29                     | 7:34      | 7:38     | 7:40              | 7:44                   | 7:47         | 7:52                           | 7:54       | 7:58   |

\*SHADED AREA DENOTES SATURDAY SCHEDULE

# South Loudoun

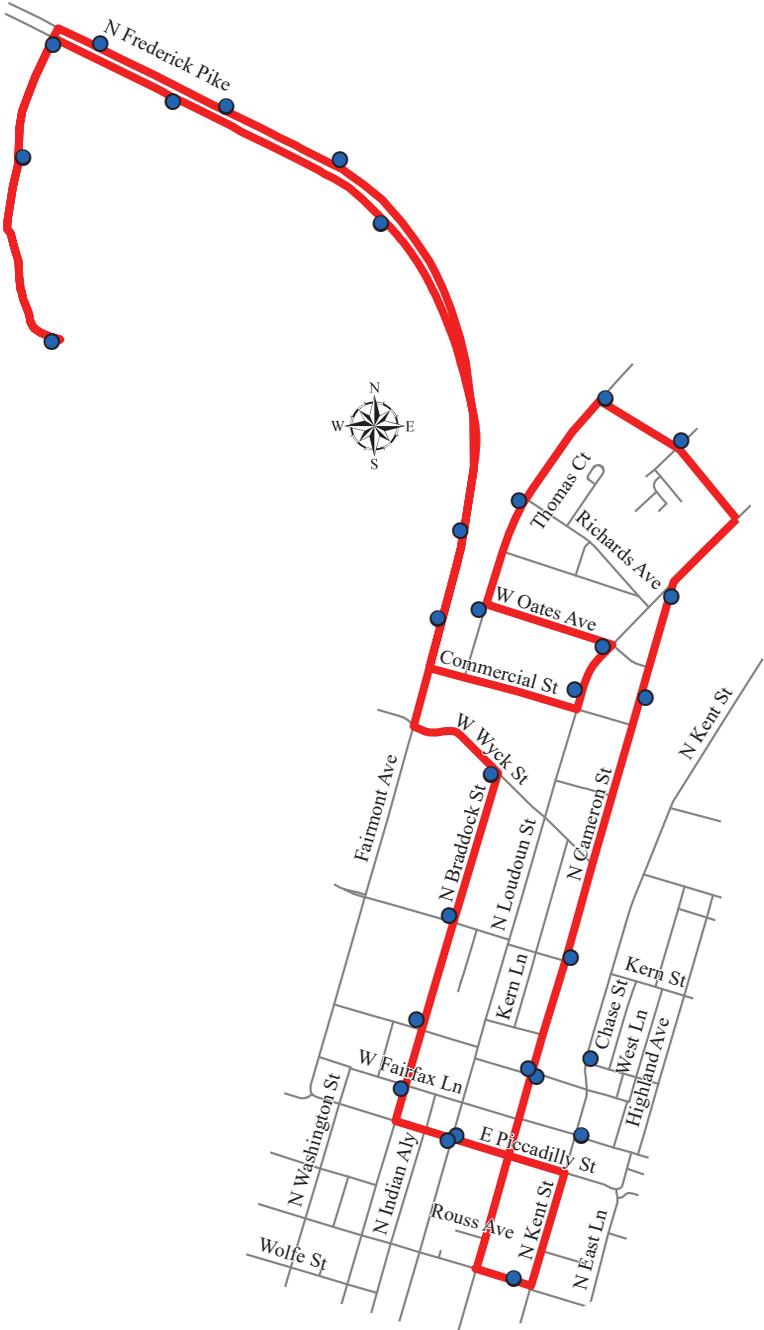


## SOUTH LOUDOUN

| DEPART<br>Transfer Station - Boscawen Street | Cork Street @ Loudoun Street | So. Loudoun Street @ Southwerk Street | So. Loudoun Street @ Ricketts Drive | Papermill Rd. @ Pleasant Valley Rd. | NW Works | The Outfitters         | Orchard View Apartments | S.Loudoun Street @ Commerce Street | So. Loudoun Street @ Cork Street | ARRIVE<br>Transfer Station - Boscawen Street |
|--|------------------------------|---------------------------------------|-------------------------------------|-------------------------------------|----------|------------------------|-------------------------|------------------------------------|----------------------------------|--|
| SOUTHBOUND TO NW WORKS                       |                              |                                       |                                     |                                     |          | NORTHBOUND TO DOWNTOWN |                         |                                    |                                  |  |
| 6:30   | 6:34                         | 6:37                                  | 6:40                                | 6:44                                | 6:48     | 6:54                   | 6:57                    | 7:01                               | 7:04                             | 7:07   |
| 7:40   | 7:44                         | 7:47                                  | 7:50                                | 7:54                                | 7:58     | 8:04                   | 8:07                    | 8:11                               | 8:14                             | 8:17   |
| 8:50   | 8:54                         | 8:57                                  | 9:00                                | 9:04                                | 9:08     | 9:14                   | 9:17                    | 9:21                               | 9:24                             | 9:27   |
| 10:00  | 10:04                        | 10:07                                 | 10:10                               | 10:14                               | 10:18    | 10:24                  | 10:27                   | 10:31                              | 10:34                            | 10:37  |
| 11:10  | 11:14                        | 11:17                                 | 11:20                               | 11:24                               | 11:28    | 11:34                  | 11:37                   | 11:41                              | 11:44                            | 11:47  |
| 12:20  | 12:24                        | 12:27                                 | 12:30                               | 12:34                               | 12:38    | 12:44                  | 12:47                   | 12:51                              | 12:54                            | 12:57  |
| 1:30   | 1:34                         | 1:37                                  | 1:40                                | 1:44                                | 1:48     | 1:54                   | 1:57                    | 2:01                               | 2:04                             | 2:07   |
| 2:40   | 2:44                         | 2:47                                  | 2:50                                | 2:54                                | 2:58     | 3:04                   | 3:07                    | 3:11                               | 3:14                             | 3:17   |
| 3:50   | 3:54                         | 3:57                                  | 4:00                                | 4:04                                | 4:08     | 4:14                   | 4:17                    | 4:21                               | 4:24                             | 4:27   |
| 5:00   | 5:04                         | 5:07                                  | 5:10                                | 5:14                                | 5:18     | 5:24                   | 5:27                    | 5:31                               | 5:34                             | 5:37   |
| 6:10   | 6:14                         | 6:17                                  | 6:20                                | 6:24                                | 6:28     | 6:34                   | 6:37                    | 6:41                               | 6:44                             | 6:47   |
| 7:20   | 7:24                         | 7:27                                  | 7:30                                | 7:34                                | 7:38     | 7:44                   | 7:47                    | 7:51                               | 7:54                             | 7:57   |

\*SHADED AREA DENOTES SATURDAY SCHEDULE

# Northside-Westminster Canterbury

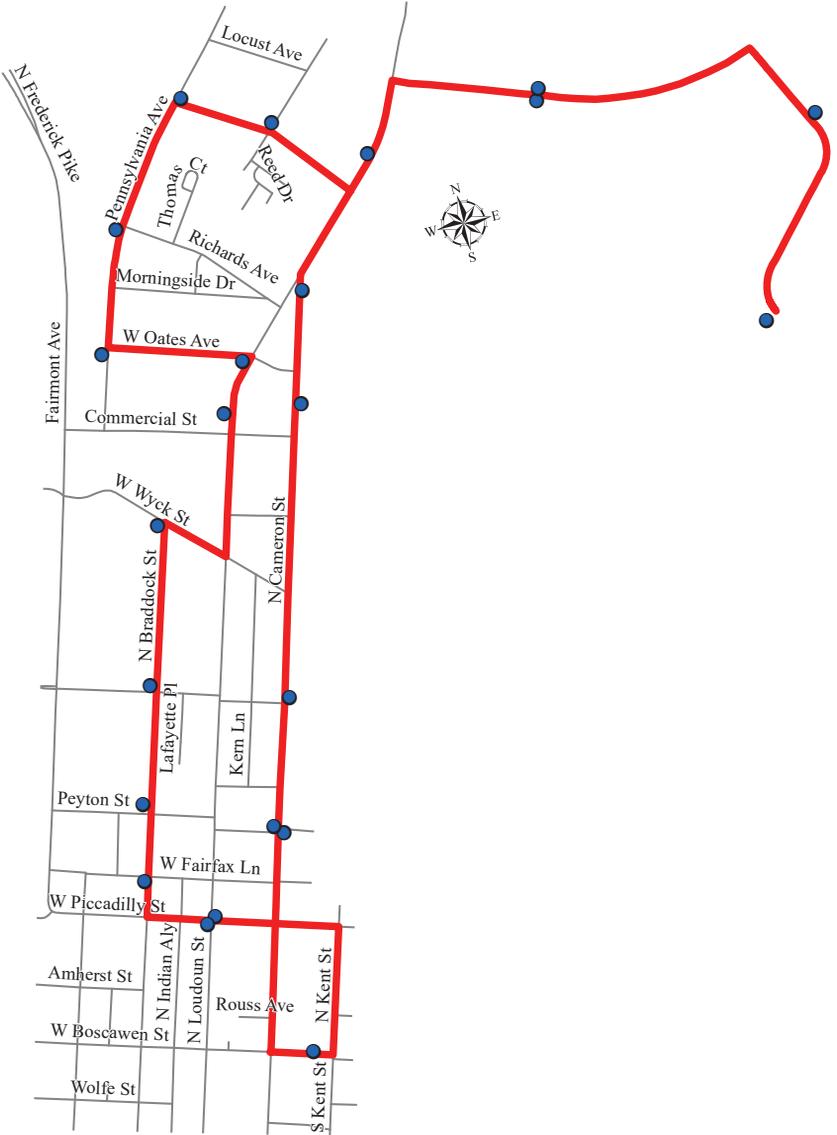


## NORTHSIDE/WESTMINSTER CANTERBURY

| SOUTHBOUND TO WESTMINSTER CANTERBURY                |               |                               |               |                        | SOUTHBOUND TO DOWNTOWN |                               |               |       |   |
|---|---------------|-------------------------------|---------------|------------------------|------------------------|-------------------------------|---------------|-------|---|
| <b>DEPART</b><br>Transfer Station - Boscawen Street |               |                               |               |                        |                        |                               |               |       | <b>ARRIVE</b><br>Transfer Station - Boscawen Street |
|   | Dales Grocery | Oates Avenue @ Loudoun Street | The Red Cross | Westminster Canterbury | Autumn Wind Apartments | Braddock Street @ Wyck Street | Old Town Mall |       |   |
| 6:00  | 6:04          | 6:08                          | 6:12          | 6:15                   | 6:19                   | 6:22                          | 6:24          | 6:26  |   |
| 9:30  | 9:34          | 9:38                          | 9:42          | 9:45                   | 9:49                   | 9:52                          | 9:54          | 9:56  |   |
| 11:50   | 11:54         | 11:58                         | 12:02         | 12:05                  | 12:09                  | 12:12                         | 12:14         | 12:16 |   |
| 1:00  | 1:04          | 1:08                          | 1:12          | 1:15                   | 1:19                   | 1:22                          | 1:24          | 1:26  |   |
| 3:20  | 3:24          | 3:28                          | 3:32          | 3:35                   | 3:39                   | 3:42                          | 3:44          | 3:46  |   |
| 5:40  | 5:44          | 5:48                          | 5:52          | 5:55                   | 5:59                   | 6:02                          | 6:04          | 6:06  |   |

\*SHADED AREA DENOTES SATURDAY SCHEDULE

# Northside-Salvation Army



## NORTHSIDE/SALVATION ARMY

| <b>DEPART</b><br>Transfer Station - Boscawen Street |       |       |                               |       |       |       | <b>ARRIVE</b><br>Transfer Station - Boscawen Street |
|---|-------|-------|-------------------------------|-------|-------|-------|---|
| <b>NORTHBOUND TO SALVATION ARMY</b>                 |       |       | <b>SOUTHBOUND TO DOWNTOWN</b> |       |       |       |   |
| 7:10  | 7:14  | 7:20  | 7:25                          | 7:30  | 7:32  | 7:34  |   |
| 8:20  | 8:24  | 8:30  | 8:35                          | 8:40  | 8:42  | 8:44  |   |
| 10:40   | 10:44 | 10:50 | 10:55                         | 11:00 | 11:02 | 11:04 |   |
| 2:10  | 2:14  | 2:20  | 2:25                          | 2:30  | 2:32  | 2:34  |   |
| 4:30  | 4:34  | 4:40  | 4:45                          | 4:50  | 4:52  | 4:54  |   |
| 6:50  | 6:54  | 7:00  | 7:05                          | 7:10  | 7:12  | 7:14  |   |

\*SHADED AREA DENOTES SATURDAY SCHEDULE

# Trolley



# TROLLEY

| TROLLEY                                      |                                   |                          |             |                                    |                   |                                    |                    |  |                                    |                                 |           |                                    |
|--|-----------------------------------|--------------------------|-------------|------------------------------------|-------------------|------------------------------------|--------------------|--|------------------------------------|---------------------------------|-----------|------------------------------------|
| DEPART<br>Transfer Station - Boscawen Street |                                   |                          |             |                                    |                   |                                    |                    | ARRIVE<br>Transfer Station - Boscawen Street |                                    |                                 |           |                                    |
| SOUTHBOUND TO APPLEBLOSSOM                   |                                   |                          |             |                                    |                   |                                    |                    | NORTHBOUND TO DOWNTOWN                       |                                    |                                 |           |                                    |
| Transfer Station - Boscawen Street           | Braddock Street @ Boscawen Street | John Handley High School | The Willows | Cedar Creek Grade @ Harrison Court | Jubal Early Drive | Winchester Station Shopping Center | Apple Blossom Mall | The Willows                                  | Cedar Creek Grade @ Harrison Court | Valley Avenue @ Bellview Avenue | McDonalds | Transfer Station - Boscawen Street |
| 10:10  | 10:14                             | 10:19                    | 10:23       | 10:27                              | 10:32             | 10:37                              | 10:47              | 10:55  | 10:59                              | 11:03                           | 11:06     | 11:09                              |
| 11:15  | 11:19                             | 11:24                    | 11:28       | 11:32                              | 11:37             | 11:42                              | 11:52              | 12:00  | 12:04                              | 12:08                           | 12:11     | 12:14                              |
| 12:20  | 12:24                             | 12:29                    | 12:33       | 12:37                              | 12:42             | 12:47                              | 12:57              | 1:05   | 1:09                               | 1:13                            | 1:16      | 1:19                               |
| 1:25   | 1:29                              | 1:34                     | 1:38        | 1:42                               | 1:47              | 1:52                               | 2:02               | 2:10   | 2:14                               | 2:18                            | 2:21      | 2:24                               |
| 2:30   | 2:34                              | 2:39                     | 2:43        | 2:47                               | 2:52              | 2:57                               | 3:07               | 3:15   | 3:19                               | 3:23                            | 3:26      | 3:29                               |
| 3:35   | 3:39                              | 3:44                     | 3:48        | 3:52                               | 3:57              | 4:02                               | 4:12               | 4:20   | 4:24                               | 4:28                            | 4:31      | 4:34                               |

# Para-Transit Service

The Complimentary Para-Transit Service, as required by the Americans with Disabilities Act of 1990 - as Amended, was developed to provide public transportation to those who are unable to use the fixed-route transit system due to a temporary or permanent disability. This is an origin to destination service whereby passengers are picked up at the curb of their pick-up point and delivered to the doorway of their destination. Para-Transit Service is provided within the City and to those destinations which are within 3/4 of a mile from any city fixed-route bus stop.

## HOURS OF SERVICE

Monday through Friday ..... 6:00 am - 7:58 pm

Saturday..... 8:50 am - 4:58 pm

**Closed on Sundays** and designated Holidays

## REQUIREMENTS

All persons who use the para-transit service must be issued a para-transit card. Applications are available on the Winchester Transit website at [www.winchesterva.gov/public-transportation/para-transit](http://www.winchesterva.gov/public-transportation/para-transit) or in the Winchester Transit office located at 301 East Cork Street. You may request an application through the mail by contacting the office at **(540) 662-3982**.



## SCHEDULING TRIPS

Please call **(540) 662-3982** the day before your requested trip to schedule transportation with our para-transit service. All trips are booked on a first come, first served basis. Drivers are scheduled to meet the number of calls scheduled. Call by Saturday to schedule a ride for Monday. You may leave a phone message on Sunday for service on Monday.

## FARES

|  |               |
|--|---------------|
| <b>Adults (Ages 18 and over)</b> ..... | <b>\$1.00</b> |
| <b>Half-Fare*</b> .....                | <b>\$.50</b>  |
| <b>Children 2 and under</b> .....      | <b>FREE</b>   |

\*Students, seniors 65 or older, individuals with disabilities, or Medicare card holders. To qualify for reduced fare, present WinTran Half-Fare Bus Pass when boarding. Applications for the half-fare bus pass are available at the Winchester Transit office at 301 East Cork Street, or at City Hall on 15 N. Cameron Street. You may also contact Winchester Transit at **662-3982** for an application.

## ASSISTANCE

Eligible riders who require assistance may have a Personal Care Attendant ride with them at no extra cost. Otherwise, additional passengers will pay \$1.00.

Drivers are not trained Personal Care Attendants (PCA); therefore, any patron requiring assistance from their residence to the vehicle or with a first-aid apparatus or mobility aid will need to have a PCA. Drivers are not permitted to enter homes or destinations to assist passengers, or to assist with packages. However, drivers are required to provide assistance from the vehicle to the first doorway for customers who need additional assistance to complete their trip. Service is origin to destination only.

# Para-Transit Service (continued)

The complimentary para-transit service is offered for persons who have disabilities as described in the Americans with Disabilities Act of 1990, as Amended. It is not a senior citizen program or a social service program.

## **CIVIL RIGHTS**

In accordance with the provisions of the Americans with Disabilities Act (ADA) and the Civil Rights Act of 1964, Winchester Transit does not discriminate on the basis of disability, race, color, national origin, or gender. For more information about these statutes, or to file a complaint, contact the director of Winchester Transit:

**Renee Wells, 301 E. Cork St., Winchester, VA 22601 • (540) 667-1815**

Information in alternative formats may be obtained through the person listed above.

