

Public Services Performance Measures

		Past Week	2016 Year to Date Totals
Streets	Sidewalks Repaired or Replaced – City staff (linear feet)	0	90
	Streets Repaved (lane miles)	0	0.9
	Potholes Repaired (number)	1	89
Trees	Dead/Diseased Trees Removed (number)	1	40
	Trees Trimmed (number)	2	391
	Stumps Removed (number)	11	309
Traffic	Street Signs Installed or Replaced (number)	4	131
	Pavement Markings Repainted – City staff (linear feet)	778	1,850
	Pavement Markings Repainted – Contractor (linear feet)	0	7,557
Refuse and Recycling	Refuse Collected (tons)	126	3,286
	Recycling Collected (tons)	64	1,480
	Large Item Pickups (number)	3	68
Transit	Total Passengers (number)	2,855	68,519
	Revenue Miles (miles driven picking up/dropping off passengers)	3,923	99,818
	Revenue Hours (hours spent picking up/dropping off passengers)	368	9,806
Utility Billing	Payments Processed (number)	1,197	36,494
	New Bills Mailed Out (number)	2,283	33,284
	Water Services Turned Off for Non-Payment (number)	22	719
Water Treatment Plant	Average Daily Water Demand (million gallons per day)	5.43	7.03
	Peak Daily Water Demand (million gallons per day)	7.86	9.21

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Wastewater Treatment Plant	Average Daily Flow Treated (million gallons per day)	6.73	8.11
	Peak Daily Flow Treated (million gallons per day)	10.51	18.49
Engineering	Site Plans Reviewed (number)	1	25
	Right-of-Way Permits Issued (number)	3	49
	Stormwater Facility Inspections (number)	0	16
	Erosion and Sediment Control Inspections (number)	38	800
Facility Maintenance	Work Requests Completed (number)	22	390
	Special Events – Assistance Provided (number)	1	5
	Maintenance of Pedestrian Mall (number of staff hours)	20	450